Instructor's Guide

Written by: Mari Jo Mentzer
For the Nebraska Real Estate Commission

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### **WELCOME!**

Dear Instructor,

## The Purpose of the Course

This course focuses on the knowledge most critical to Licensee training in Nebraska License Law. This is separate from the National portion of the licensee exam. In addition, this course is designed to develop effective classroom training.

# **Audience Description**

The primary audience consists of individuals who are currently working in many fields outside the real estate industry. Even though some may have experience in real estate; however, that experience is not a prerequisite to the course. Experience levels vary from the standpoint of backgrounds, education, age, specific skills and prior experience. Some will be pre-license students, and others will be seasoned agents seeking to become brokers. All are assumed to have the desire to increase their knowledge and skills in the real estate industry.

# Major Course Objectives

After completing this course, the learner will be able to;

- Asses their process through each module, analyze information, and modify study habits to enhance learning.
- Interpret real estate law and demonstrate good practice in business transactions.

### Format of Design Documents

The Instructor's Guide design document format, such as shown on the next page, is a landscape document which can be used as a flip chart for ease of instruction when giving presentations. It is recommended to get a flip chart binder for this tool.

The Participant's Guide document format is the traditional portrait format, which is an easier tool for the learner to assess and store. It also complements the Applicant Packet, which they will need for this coursework.

A Power Point Presentation has also been provided to complement the Instructor's Guide.

All of these tools are designed to be used together during classroom instruction.

# Purpose of Assessments

Instructor,

Assessments are as much for the instructor as they are for the learner;

There are many different types of learner assessments, testing being the most common. Different types of assessments will be used throughout this coursework to help insure that the learner understands what is being taught and that the instructor is communicating well with the students in the classroom.

"Asking students to demonstrate their understanding of the subject matter is critical to the learning process; it is essential to evaluate whether the educational goals and standards of the learner are being met."

http://www.edutopia.org/assessment-guide-importance

Benefits of assessments include understanding the learner's knowledge in the subject base. The instructor can see what areas need to be covered more thoroughly and/or review before moving forward to the next module, or before making changes and/or modifications to a lesson(s), helping the learner become successful.

\*Instructors, it is important to collect and evaluate your data. It gives YOU the tools to "self-evaluate" performance in the classroom, and find out what is working and what is not, so that you can also move into a positive direction.

An example of an Assessment Page has been provided below.

NAME	Quiz	Student									
	1	2	3	4	5	6	7	8	9	10	Average
Ann	90	80	82	84	77	70	76	80	76	88	80
Ben	100	96	100	92	77	90	85	100	100	93	93
Carmen	98	100	96	92	80	92	88	100	100	96	94
Danni	78	80	82	79	72	80	78	92	88	84	81
Evan	86	100	98	94	74	90	86	90	78	88	88
Instructor	90	91	92	88	76	84	83	92	88	90	
Average:											

Obviously, the instructor needs to review module 5, assessing content, learning and instruction.

Individuals like Ann and Danni may also need additional learning tools or review of some material to help them become successful in preparing for the State exam and understanding Nebraska License Laws.

NOTE: Averages 80 and below should be carefully reviewed to help make the student and instructor more successful in their roles.

### MODULE 1: GETTING YOUR NEBRASKA REAL ESTATE LICENSE

### Objectives:

#### License Law

• Learner should be able to explain the importance of a license and understanding license laws.

### **Governing Powers**

 Learner will become familiar with resources such as ARELLO, NREC, NAR, AND NRA

### Real Estate License Information

• Learner needs to know how to complete application process!

INSTRUCTORS YOU WILL NEED: NREC Application Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

If students do NOT already have an Application Packet, they may go to the NREC website, <a href="https://www.nrec.ne.gov">www.nrec.ne.gov</a> to download a soft copy, or call the Commission at 402-471-2004 to have one mailed directly to them.

It is recommended to <u>READ</u> the Application Packet prior to instructing this course.

WATCH the video "4 Pillars to Finding a Brokerage" by Twenty New Clients, time (5 min 43 sec.)

<iframe width="560" height="315" src="https://www.youtube.com/embed/9CcVWPZNYaM" frameborder="0" allowfullscreen></iframe>

#### (PPT5)

Or you may select your own YouTube video to compliment your coursework.

INSTRUCTORS YOU WILL NEED TO CREATE BIO-SLIDE SIMILAR TO SLIDE 3 AND <u>INSERT</u> IT AFTER THE INTRODUCTION PPT SLIDE 2.

#### HOW TO:

- 1. Open **PPT** presentation.
- 2. Select **INSERT** tab at top of screen.
- 3. Select **NEW SLIDE** tab.
- 4. Select **TEMPLATE** you desire to use for your biography.
- 5. **CREATE** biography.
- 6. **SAVE**.

### MODULE 1: GETTING YOUR NEBRASKA REAL ESTATE LICENSE

Time	Topic	Lecture & Activities
10 min	Introduction to	INTRODUCTION:
	course material.	Expectation of course material should be presented.
		Introduce learner to course materials, what they need to
	(PPT 2-3)	bring to class and how to prepare for class, PER YOUR
		SCHOOL REQUIREMENTS.
		Review Instructor's expectations for learners.
		Instructor should have already created a Bio slide prior to starting instruction to share with learners.
		Instructor may choose to have learners introduce themselves at this time.
5 min	MODULE 1:	DISCUSS:
	GETTING YOUR	What materials will be reviewed in Module 1
	NEBRASKA REAL	
	ESTATE LICENSE	
	(PPT 4 & 5)	
5 min	Definitions	LECTURE:
		Define and explain in your own words what Real Estate
	(PPT 6 & 7)	License Law is and why we have it.
		License – The permission granted by competent
	(PG 5)	authority to exercise a certain privilege that, without
		such authorization, would constitute an illegal act, a

	(PPT 8&9)	Trespass or a TORT. The certificate of the document itself that confers permission to engage in otherwise proscribed conduct. http://financial-dictionary.thefreedictionary.com/license  • License Laws – Particular state laws having to do with qualifications, licensing, and oversight of real estate or other professionals within the state in order to; (1) ensure minimal levels of expertise, (2) promulgate enforceable standards to protect consumers from fraud, abuse, or negligence, and (3) provide mechanisms for self-policing of the industry. One can check the license status of any purported real estate broker or salesperson by going to the website of the Association of Real Estate License Law Officials <a href="www.arello.org">www.arello.org</a> and clicking on License Registration Verification. NOTE: This information can also be located on the NREC website. <a href="http://financial-dictionary.thefreedictionary.com/license+laws">http://financial-dictionary.thefreedictionary.com/license+laws</a>
10 min	Tools in Real Estate	LECTURE:  On the topic of resources in the real estate industry and how
	(PPT 10 - 18)	<ul><li>they can be found:</li><li>Introduce the activity of using smart phones and other</li></ul>
	(PG 6-7)	<ul> <li>technology in real estate by having the Learner look up key resources in the real estate industry.</li> <li>Use PPT in conjunction with looking up the following websites.</li> <li>ARELLO – <a href="https://www.arello.org">www.arello.org</a>, Association of Real Estate License Law Officials.</li> </ul>

		<ul> <li>NREC – www.nrec.ne.gov, Nebraska Real Estate Commission, NOT A TRADE ORGANIZATION, the governing power in the State. Discuss difference between NREC and NAR.</li> <li>NAR – www.realtor.org, National Association of REALTORS, which is the largest trade organization, comprises state, regional, and local associations. NAR not required membership. NREC has license law, NAR has code of ethics.</li> <li>NRA – www.nebraskarealtors.com, Nebraska Association of REALTORS, which is also a trade organization, representing the State.</li> <li>Discuss what resources can be found on each site.</li> <li>Discuss the use of phone applications.</li> </ul>
5 min	Are License Laws Constitutional?  (PPT 19)	LARGE GROUP DISCUSSION;  Motivate learners to investigate Nebraska License Law material and look for answers for their daily course work and in their daily business practices.  Ask the learners;  • Does the state have the right to demand that only persons with certain qualifications of education, knowledge, or character be permitted to engage in the real estate brokerage business? This is a matter of the learner's opinion to share in open discussion.  • Does it violate the "due process clause of the 14th"

		Amendment of the Federal Constitution? Which provides; "nor shall any State deprive any person of life, liberty, or property without due process of law" This is a matter of the learner's opinion to share in open discussion. Semenow, "Questions and Answers on Real Estate," 4th Edition, 1964  In 1935 Nebraska passed a Real Estate License Law.
15 min	"Scheduling an	REVIEW:
	Examination	NE Candidate Handbook; <u>READ</u> & review pages 1 to the top
	Appointment"	of page 4, (topic of "refunds")
	(PPT 20)	<ul> <li>EXAMINATION INFORMATON;</li> <li>After the Licensee's name has been released by the</li> </ul>
	(11120)	NREC they can schedule their exam.
	(PG 8-9)	Application, (page 2)
		<ul> <li>Scheduling an Appointment, (page(s) 2-3)</li> </ul>
		Appointment Changes & Cancellations, (page 3)      Appointment Changes & Cancellations, (page 3)
		Weather & Refunds (page 4)
10 min	Test Content	REVIEW:
		NE Candidate Handbook; <u>READ</u> & Review pages 5 to the top
	<b>(</b> PPT 21)	of page 10.
		How to Prepare for the Test, (page(s) 4-5)  Paviant and page 7
		<ul><li>Review quiz on page 7.</li><li>TEST CONTENT pages 6, 17-18</li></ul>
		<b>Q&amp;A:</b> Allow Learners to ASK questions regarding the test
		information in the NE Candidate Handbook. Instructors

		should be prepared to answer questions, <u>READ THE PACKET</u> <u>AHEAD OF CLASS.</u>
5 min	Rules & Other (PPT 21)	REVIEW:  NE Candidate Handbook.  • Review Rules for Taking the Test, (page 10-11)  • Other information, (page 11-16)  Discuss other resources which may assist the learner in preparing for the test.
15 min	Learning Assessment (PPT 22) (PG 10-11)	QUIZ:  Explain to learners they will now take a brief Quiz to classify Learner's experience outside the classroom in real estate. This is not graded against them, but simply to assist the instructor in recognizing the real estate background of each learner. Attachment 1A TURN INTO INSTRUCTOR; CHECK INDEPENDENT OF CLASSTIME TO ASSESS STUDENTS' BACKGROUND IN REAL ESTATE
5 min	"TIPS FOR PROCEEDING THROUGH THE	REVIEW: Handout by NREC found in the Application Packet. READ OUT LOUD TOGETHER IN CLASS.

	APPLICATION PROCESS MOST EXPEDIENTLY"	
10 min	(PPT 23)  "REAL ESTATE	LECTURE:
1011111	LICENSING INFORMATION"	<ul> <li>Review real estate licensing information, provided by NREC.</li> </ul>
	(PPT 24)	<ul> <li>81-885.19. License; form; broker's branch office; license fee. "The Commission shall prescribe the form of license. Each license shall have placed thereon the seal of the commission. The license of each salesperson and associate broker shall be delivered or mailed to the broker by whom the salesperson or associate broker is employed and shall be kept in the custody and control of such broker. It is the duty of each broker to display his or her own license and those of his associate brokers and salespersons conspicuously in his or her place of business"</li> <li>Instructor should carefully review this information and direct ANY questions they cannot answer to the NREC DIRECTLY so the learner may receive accurate information.</li> <li>Discuss Criminal History Checks.</li> <li>EFFECTIVE DATE: August 31, 2003 "(4) An applicant for an original, nonresident broker's or salesperson's license</li> </ul>

		shall be subject to fingerprinting and a check of his or her criminal history record information maintained by the Federal Bureau of Investigation through the Nebraska State Patrolthe applicant shall authorize the release of the national criminal history record check to the commission."  • Applies to ALL APPLICANTS.  PPT 25
15 min	BREAK	
15 min	HOW TO CHOOSE A REAL ESTATE COMPANY FOR WHICH TO WORK?!  (PPT 26)  (PG 12)	WATCH:  "How to Choose A Real Estate Brokerage (4 Pillars)", by Twenty New Clients <iframe allowfullscreen="" frameborder="0" height="315" src="https://www.youtube.com/embed/9CcVWPZNYaM" width="560"></iframe> U-tube video shares what a new Licensee first impression of real estate brokerages may be; questions Licensees should ask themselves when entering the industry; and questions Licensees may want to ask brokerages.  Instructor should disclose they cannot recommend and/or discuss ANY specific real estate brokerage in the state of Nebraska.
20 min	DEVELOP QUESTIONS	ACTIVITY: Give learners time to design interview questions on their own, using ATTACHMENT 1B.

	(PPT 27)	
	(PG 13)	
30 min	THE INTERVIEW	ACTIVITY: Use Speed Dating as both a role play and networking opportunity for students. Split classroom into two groups, counting off 1-2, 1-2, etc. Let 1's interview 2's first round, then reverse process, moving students every 60 seconds.  • Introduce themselves professionally to each other.  • Briefly share real estate goals.  • Ask one or more questions as time allows.
10 min	INTERVIEW QUESTIONS	LARGE GROUP DISCUSSION: Briefly discuss; What they learned in the activity about professional goals? What goals will they have moving forward?
10 min	BUSINESS PLANNING  (See PPT under Large Group Discussion.)  (PG 14)	LARGE GROUP DISCUSSION:  Lecture: Often times Agents fail to recognize themselves as their OWN SMALL BUSINESS. Typically they work as an independent contractor for a brokerage.  ASK:  • What does working as an independent contractor mean to you?  PPT 28  • Did they have a business plan in place?
		PPT 29

• Have you been in business before?

#### **PPT 30**

What worked?

#### **PPT 31**

• What didn't?

#### **PPT 32**

• What would you do differently?

#### **PPT 33**

• What advice would you share with your peers?

#### **REVIEW PPT QUESTIONS**

Direct students to small business plan websites such as, but not limited to <a href="www.sba.org">www.sba.org</a>.

**PPT 35** 

**SHARE** personal experience in real estate planning and what worked well for you.

# **Attachment 1A**

### Assessment Quiz

True or False

F1. The law of brokerage is a combination of the statute of frauds and the law of equity.
F2. A broker's employment contract with a salesperson must be in writing.
F3. A licensed broker may divide his/her commission with an unlicensed attorney, who cooperated in making the sale.
F4. The salesperson who leaves a broker may take all of his/her listings to his/her new broker.
F5. A licensed salesperson may divide his/her commissions with another licensed salesperson with his/her broker's consent
F7. The NREC (Nebraska Real Estate Commission) has authority to fix 6 percent as the rate of commission on real estate.
F8. "Earnest Money" is the commission which a broker receives in the deal.
F9. "REALTOR" is the term used by a broker after he successfully negotiates a deal.
T10. A broker may pay compensation only to his own salesperson and another broker.
F11. A Real Estate Board in a metropolitan area can fix the commission rate for its members to charge.
T12. It is unlawful for a salesperson to receive a commission from anyone other than the broker to which he/she is licensed.
F13. A salesperson should advertise the sale of real estate in his/her own name only.
T14. The law obligates every agent to act in, and for, the best interest of his/her client.

#### Attachment 1A

#### Assessment Quiz

#### Multiple Choice

1.	A salesperson receiving a deposit should:			С
	a.	Place it in his/her "special account."		
	b.	Place it in his/her broker's general account.		
	C.	Turn it over to his/her broker.		
	d.	Place it in the salesperson's trust account.		
2.	Upon th	e death of a broker, his/her listings may be taken over by:	Answer:	D
	a.	His widow.		
	b.	His son, who is of lawful age.		
	C.	A trust company.		
	d.	None of these.		
3.	The first	step necessary for licensed broker to recover a commission is to:	Answer:	С
	a.	Find a buyer.		
	b.	Find a seller.		
	c.	Have a written agreement for brokerage services.		
	d.	Advertise the property for sale.		
4.	When a	broker and a salesperson have a dispute over commission from a deal, they should:	Answer:	В
	a.	Complain to the owner.		
	b.	Bring action in court.		
	c.	File a complaint to the NREC.		
	d.	Compel arbitration.		
5.	The bro	ker's fiduciary relationship with his principal requires that:	Answer:	С
	a.	He/she act as a responsible and prudent person.		
	b.	He/she discuss all angles of each deal with his/her salespersons.		
	C.	He/she act in the highest and best interest of his/her client.		

d. He/she act commensurate with his compensation.

### Attachment 1B

### How to Find the Right Brokerage?

Examples of: INTERVIEW QUESTIONS FOR PRE-LICENSEE STUDENTS

- 1. Do you provide training?
- 2. Do you have a mentor program in which I can shadow an experienced agent for a period of time?
- 3. At what commission split will I begin?
- 4. What costs will I incur? Initial: Licensing, application, business cards, photo, name badge, dues, etc.
- 5. Please show me the examples of marketing materials available to me.
- 6. Is there a dress code?
- 1) Based on the video what are some other questions you may want to ask a broker before making a decision?
- 2) Based on the video what other questions should you ask yourself before interviewing with a brokerage?

**NOTE:** Instructors, this is a great assessment tool for you to learn what is important to agents in their business!

# **DEVELOPING A BUSINESS PLAN**;

- What does working as an independent contractor mean to you?
- Do you have a business plan in place?
- Have you been in business before?
- What worked?
- What didn't?
- What would you do differently?
- What advice would you share with your peers?

### **MODULE 2:** NEBRASKA FAIR HOUSING ACT, PART 1

Objectives:

### Fair Housing in Today's World

• Introduction to Fair Housing Practices in Real Estate.

### The Fair Housing Act

• Students should be able to interpret the basic concepts of The Fair Housing Act in Nebraska.

## Key Terms

**INSTRUCTORS YOU WILL NEED:** An NREC Application Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA FAIR HOUSING ACT."

Instructors, it is recommended to READ the NEBRASKA FAIR HOUSING ACT prior to instructing this course. Watch the video "Matter of Place" by The Fair Housing Justice Center,

http://www.youtube.cm/watch?v=WkYfa5lx-nU.

If students do NOT already have a packet containing the Nebraska Fair Housing Act, they may go to the NREC website; <a href="www.nrec.ne.gov">www.nrec.ne.gov</a> to get one, or call 402-471-2004 to have mailed to them directly.

(PPT 36-37)

# MODULE 2: NEBRASKA FAIR HOUSING ACT, PART 1

Time	Topic	Lecture & Activities
5 min	MODULE 2: INTRODUCTION TO FAIR HOUSING  (PPT 38)	LARGE GROUP DISCUSSION:  Many times both new and seasoned agents are put into compromising situations by their clients who are in clear violation of Fair Housing Laws. Put the student in the "Hot Seat" regarding how they would handle being asked to violate the law.  Ask the learners;  • What would you do if you were at your first listing appointment alone and the home seller off-the-cuff said to you, "I don't want you to sell my home to an Hispanic family?" (Or Black, Asian, or single parent.)  • What do YOU know about Fair Housing Laws?
30 min	"Matter of Place"	Watch Movie. "A Matter of Place" by The Fair Housing Justice Center
	(PPT 39)	This movie is 27:35 minutes. It shows Fair Housing discrimination, testing and recaps a brief history of Fair
	(PG 17)	Housing.

		Ask learners to listen for words that may indicate discrimination has taken place and write them down to share with the group at the end of the movie. Example: "Some of the apartments are for Program People and some of the apartments are for regular people."  https://www.youtube.com/watch?v=WkYfa5IX-nU  Discuss which words the learners found that may point to discrimination, and how they made them feel.
10 min	What would you do if this happened to YOU?! (PPT 40)	<ul> <li>LARGE GROUP DISCUSSION;</li> <li>Ask learners again;</li> <li>What would you do if you were at your first listing appointment alone and the home seller off-the-cuff said to you, "I don't want you to sell my home to an Hispanic family?" (Or Black, Asian, or single parent.)</li> </ul>
		<ol> <li>Share the following tips with the students;</li> <li>Immediately break off the conversation, announce in clear and unmistakable terms that the seller is asking you to commit a crime, and that neither you nor your company engages in housing discrimination.</li> <li>Leave.</li> <li>Document (write down, sign and date) everything the seller said and everything that you said in response.</li> <li>Immediately contact your supervising broker, tell him or her what happened. Photocopy the notes you made and give them to the broker and keep a copy for</li> </ol>

		yourself. 5. Wait for instructions from your broker, and once you have those instructions document them and whatever actions you take from this point forward. (If your broker asks you to turn your files over to the company or the company lawyer, keep copies of everything for yourself.) From; "21 Things I Wish My Broker Had told Me" by Frank Cook.
10 min	KEY TERMS	LECTURE;
	(PPT 41-51)	Here are some "Key Terms" learners need to become familiar with when discussing Fair Housing. Using PPT, define key terms
	(PG 18-20)	<ul> <li>to Learners;</li> <li>Discrimination – the unjust or prejudicial treatment of different categories of people or things, especially on the grounds of race, age, or sex.</li> <li>Redlining – is the practice of denying services, either directly or through selectively raising prices, to residents of certain areas based on the racial or ethnic makeups of those areas.</li> <li>Blockbusting – was a business practice of U.S. real estate agents and building developers to convince white property owners to sell their house at low prices out of fear that persons of color will soon move into the neighborhood. The agents then sold the houses at</li> </ul>

		<ul> <li>much higher prices to black families desperate to escape the overcrowded ghettos.</li> <li>HUD – The United States Department of Housing and Urban Development is a cabinet department in the Executive branch of the United States federal government. Although its beginnings were in the House and Home Financing Agency, it was founded as a Cabinet department in 1965, as part of the "Great Society" program of Lyndon Johnson, to develop and execute polices on housing and metropolises.</li> <li>Fair Housing Act – a law enacted as part of civil rights legislation that prohibits discrimination of home sales, rentals, and financing based on race, color, national origin, religion, sex, familial status or those with disabilities.</li> <li>Other terms leaners should become familiar with can be found in the Nebraska Fair Housing Act, Section 20-304 – 20-317.</li> </ul>
5 min	Fair Housing Act 1968	LECTURE;
	(DDT 52)	"Fair Housing Act (Title VIII of the Civil Rights Act of 1968)
	(PPT 52)	introduced meaningful federal enforcement mechanisms. It outlawed; Refusal to sell or rent a dwelling to any person
	(PG 21-22)	because of race color, religion, or national origin."
		Title VIII of the Civil Rights Act of 1968 (Fair Housing Act), <b>as</b>

		amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status (including children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), and disability. www.hud.gov Direct learners to; www.hud.gov for additional information.
5 min	NE FAIR HOUSING ACT, Legislative Bill 825 Effective Date: September 6, 1991, Amended by LB 1073, 1998; LB 625, 2004; LB 361, 2005 (PPT 53) (PG 23)	LECTURE;  NE Fair Housing Act; Article 3; Housing; 20-302. Civil rights; policy of state. It is the policy of the State of Nebraska that there shall be no discrimination in the acquisition, ownership, possession or enjoyment of housing throughout the State of Nebraska in accordance with Article 1, section 25, of the Constitution of Nebraska.  DISCUSS;  Ask Learners; How does unfair treatment occur in real estate related transactions?
5 min	Civil Rights Act of 1866	LECTURE;

		<b>Civil Rights Act of 1866</b> , 1st law written by Congress to prohibit discrimination based on a person's race. "All citizens of the United States shall have the same right in every state and territory as is enjoyed by white citizens thereof to inherit, purchase, lease, sell, hold and convey real personal property."
5 min	The 1974 Housing and Community Development Act  (PPT 54)  (PG 24)	"The Housing and Community Development Act of 1974, (12 U.S.C. 1706e), is a <u>United States federal law</u> that, among other provisions, amended the <u>Housing Act of 1937</u> to create <u>Section 8 housing</u> , authorizes "Entitlement Communities Grants" to be awarded by the <u>United States Department of Housing and Urban Development</u> ,"  www.wikapedia.org
		<ul> <li>Protected: Sex.</li> <li>"The Housing and Community Development Act of 1974."</li> <li>1974, Congress passed.</li> <li>This included sexual harassment, but NOT sexual orientation.</li> <li>This Act also included Section 8 housing programs.</li> </ul>
10 min	The 1988 Fair	LECTURE AND READ
	Housing Amendments Act	"The Federal Fair Housing Act"  "The Federal Fair Housing Act (codified at 42.U.S.C. 3601-3619,
	, and an an an a	1 110 1 0 0 0 1 0 1 1 1 0 0 3 1 1 9 7 CT   CO 0 11 0 0 0 1 7 ,

(PPT	55)
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(PG 24)

penalties for violation at 42.U.S.C.3631) Title VIII of the Civil Rights Act of 1968, was intended to protect the buyer/renter of a dwelling from seller/landlord discrimination. Its primary prohibition makes it unlawful to refuse to sell, rent to, or negotiate with any person because of that person's inclusion in a protected class."

www.wikipedia.org

Protected: Persons with physical or mental handicaps, families with children.

#### LARGE GROUP DISCUSSION:

#### Ask learners:

- Can someone please find and read what Section 20-317 in NE Fair Housing defines?
   Restrictive covenant shall mean any specifications
  - limiting the transfer, rental, or lease of any housing because of race, creed, religion, color, national origin, sex, handicap, familial status, or ancestry.
- 1995 the Federal Fair Housing Act was amended to include rules for verifying the age of occupants.
   "Housing for older persons." Why do you think this act was amended? Ask this question to get Learners thinking about protected classes, what they include.

		What types of housing does the Federal Fair Housing Act affect? All
15 min	BREAK	
20 min	NEBRASKA FAIR HOUSING ACT, Legislative Bill 825 Effective Date: September 6, 1991, Amended by LB 1073, 1998; LB 625, 2004; and LB 361, 2005  (PPT 56)  (PG 25)	Divide class up into 3 or 4 small groups, asking them to read Nebraska Fair Housing Act 20-318 through 20-322. It is good to have small groups rotate around a circle and each read a paragraph out loud. Instructors should be visiting each group, motivating learners to interpret what they are reading to each other. In addition, try to identify if you have a learner struggling with the language.
20 min	NEBRASKA FAIR HOUSING ACT	SMALL GROUP WORKSHOP:
	(PPT 57)	Instruct each group to discuss and write a short presentation why <b>Section 20-322</b> is exempted? How do they feel about

	(PG 26-27)	the exemption? Allow them to use any resources in the classroom they feel may be effective learning tools, such as dry erase board, paper, etc., to prepare their presentations.
20 min	NEBRASKA FAIR HOUSING ACT	LARGE GROUP DISCUSSION;  Have a representative from each group present group thoughts with class.  Limit them to 3-5 minutes.
5 min	NEBRAKSA FAIR HOUSING ACT	LECTURE; Section 20-323. Affirmative action required; cooperation with commission.  "All executive departments, state agencies, and independent instrumentalities exercising essential public functions, including any state agency having regulatory or supervisory authority over financial institutions, shall administer their programs and activities renting to housing and urban development in a manner affirmatively to further the purposes of the Nebraska Fair Housing Act and shall cooperate with the commission to further such purposes."  • This includes banks and mortgage companies.  • Property management companies.

		Ask the learners who else this would include?
5 min	NEBRAKSA FAIR HOUSING ACT	LECTURE;
		Section 20-324. Equal Opportunity Commission; educational and conciliatory activities; programs of compliance and enforcement.
		<ul> <li>"The commission (EOC) shall conduct such educational and conciliatory activities as in the commission's judgement and will further the purposes of the Nebraska Fair Housing Act." You may continue reading the act and/or lecture on the following; <ul> <li>The commission is involved in education of the Nebraska Fair Housing Act.</li> <li>They consult with local authorities for areas where discrimination may have or potentially may have occurred and implement educational programs to combat it.</li> <li>They may also issue reports as deemed necessary.</li> </ul> </li> </ul>
10 min	Fair Housing Wrap	LARGE GROUP DISCUSSION;
	Up	
		Share with learners any personal experiences you may have
		had regarding Fair Housing, advice or other resources you
		personally feel would be valuable to share.
		Ask what the learners NOW know that they did NOT know

		about Fair Housing before.
15 min	SPEED QUESTIONS	ACTIVITY:
	(PPT 58)	The Act which prohibited all racial discrimination in housing is;     a. Civil Rights Act of 1866.
	(PG 28)	<ul><li>b. Civil Rights Act of 1964.</li><li>c. Civil Rights Act of 1968.</li></ul>
		d. Fair Housing Amendments Act of 1988.
		<ul> <li>2) On a National level which agency is responsible for handling fair housing complaints? <ul> <li>a. NEOC</li> <li>b. HUD</li> <li>c. FHA</li> <li>d. Attorney General's Office</li> </ul> </li> <li>3) A Nebraska property manager did not want to rent to a gay couple after they had given him deposit, first month's rent and passed a credit check. He told the couple that he had made a mistake and the apartment had already been rented by another property manager, when in fact it had not. This is an illegal practice according to;</li> </ul>
		<ul> <li>a. NE Fair Housing Act; Article 3.</li> <li>b. Civil Rights Act of 1866</li> <li>c. Civil Rights Act of 1968.</li> <li>d. VA</li> </ul>
		4) The Fair Housing Act prohibits discrimination of home sales, rentals, and financing based on;

<ul> <li>a. Race, color, religion, and familial status.</li> <li>b. Race, color, national origin, religion, familial status or those with disabilities.</li> <li>c. Race, color, national origin, religion, sex, familial status or those with disabilities.</li> <li>d. None of the above.</li> </ul>
5) What was the business practice called of real estate agents and building developers to convince white property owners to sell their homes below market value out of fear that persons of color would soon move into the neighborhood, depreciating property values?  a. Steering b. Redlining c. Block Busting d. Discrimination

### MODULE 3: NEBRASKA FAIR HOUSING ACT, PART 2

Objectives:

### Fair Housing in Todays World

• Housing Problems We Face Today.

### NREC's Role

 Discover what roles NREC plays in Nebraska Fair Housing.

### **HUD** Advertising

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

Instructors, it is recommended to READ the NEBRASKA FAIR HOUSING ACT prior to instructing this course. If students do NOT already have a packet, they may go to the NREC website; <a href="www.nrec.ne.gov">www.nrec.ne.gov</a> to get one or call 402-471-2004.

(PPT 59-60)

# MODULE 3: NEBRASKA FAIR HOUISING, "Rules & Regulations" Part 2

Time	Topic	Lecture & Activities
10 min	Housing Problems We Face Today In Nebraska; Fremont, Nebraska Undocumented Immigration Rules  (PPT 61)  (PG 31)	LECTURE;  "Title VIII of the Civil Rights Act of 1968 (Fair Housing Act), as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin"  LARGE GROUP DISCUSSION:  Ask Learners;  In today's real estate industry Fair Housing Laws are still being contested and challenged. What do we see happening in Nebraska?  How many learners are familiar with the case in Fremont, Nebraska regarding housing for "illegal" immigrants?
30 min	Housing Problems We Face Today In Nebraska; Fremont, Nebraska Undocumented Immigration Rules  (PPT 62-64)	<ul> <li>Learners should read article as individuals in class and complete attachment 3A.</li> <li>Encourage students to look up information on smart phone if needed to answer questions searching for other resources.</li> </ul>

	(PG 32-35)	<ul> <li>In 2014, Fremont, Nebraska made National News Headlines because of their desire to restrict housing to illegal immigrants. "Fremont, Nebraska To Keep Undocumented Immigration Rules"</li> <li>By JOSH FUNK, Huffington Post Posted: 02/12/2014</li> <li>Read questions from attachment 3A and review answers in class.</li> </ul>
5 min	Housing Problems We Face Today In Nebraska; Fremont, Nebraska Undocumented Immigration Rules	LARGE GROUP DISCUSSION;  Ask learners if "Illegal Immigrants are a protected class?  • Definition of "Protected Class"  Encourage learners to look for answers on <a href="https://www.hub.gov.nd/or.www.avlaborlawforum.org">www.hub.gov.nd/or.www.avlaborlawforum.org</a>
		<b>NOTE:</b> "Illegal" Immigrants ARE NOT a protected class" Recently the Court of Appeals for the Seventh Circuit held that national origin is not the same as alienage status, and is not protected by Title VII." <a href="https://www.avlaborlawforum.org">www.avlaborlawforum.org</a>
15 min	What is NREC's role in Fair Housing? And	SMALL GROUP ACTIVITY;  Have learners read Nebraska Fair Housing Act 20-325 through
	How do you file a	20-328. It is good to have small groups rotate around a circle

complaint with NREC?	and each read a paragraph out loud. Instructors should be visiting each group, motivating learners to <i>interpret</i> what they are reading to each other.
(PPT 37-38)	
	20-324. Equal Opportunity Commission; educational and
(PG 36)	conciliatory activities; programs of compliance and enforcement.
	20-325. Commission; duties. Also reference*:
	20-326; Discriminatory housing practice; complaint; procedure; investigation.
	20-337. Hearing officer; powers and duties; civil penalties; order; effect.
	*Make sure learners understand to reference back and read referenced paragraphs as well. 20-326 & 20-337
	LECTURE; reading using PPT.
	<ul> <li>HOW TO FILE A COMPLAINT WITH THE NEOC? Sec. 20-326</li> <li>Aggrieved person MUST file the complaint within 12 months of an alleged discriminatory housing practice with the NEOC.</li> <li>Complaint MUST be in writing.</li> <li>Commission may also investigate housing practices to</li> </ul>
	decide if they should hear complaint.

	<ul> <li>After the filing of the complaint;</li> <li>NEOC will serve notice to the aggrieved person acknowledging they have received the complaint, in addition to sharing with them other forums provided under the Nebraska Fair Housing Act. No later than 100 days after filing the complaint, or identification of an additional respondent, will serve notice of the complaint.</li> </ul>
	<ul> <li>EACH respondent will file, within 10 days, a response to the complaint.</li> <li>The NEOC then has 100 days to investigate the complaint or take further action under section 20-332. If the commission cannot complete the investigation within 100 days after the filing of the complaint, they will notify the complainant and respondent in writing for the reasons of not doing so. Complaints and answers will be under oath.</li> <li>A person who is not named as a respondent in the complaint, but is identified as one in the course of the investigation may be joined as an additional or substitute respondent.</li> <li>(PPT 64-68)</li> </ul>
15 min Who can file a	LARGE GROUP ACTIVITY;

complaint?	Using Reference 20-327 through 20-334
Complaint	Problem Solve; Write questions on board.
(PPT 70-73)	Tible in solve, while questions on board.
(11170-73)	Discuss Answers
(PG 37-38)	Discuss Alisweis
(1 9 37 - 38)	Reference 20-327 through 20-334
	"Kayla and Juan, college professors, owned a home situated
	close to the water on Platte River which they enjoyed during
	the summer months when school was not in session. The other
	nine months of the year they contracted with Roger, a
	licensed property manager to find a suitable couple who
	would rent it out.
	Julie and Sam, with their 5 kids, who had excellent credit and
	referrals, tried to rent the property. However, based on safety
	fears regarding the children being so close to the water, their
	application was rejected.
	Based on familial status, Julie and Sam filed a complaint.
	1 Did a dia ainin alam and a a ang Ananan ya a lia ana al
	1. Did a discriminatory act occur? Answer: Yes. Licensed
	property managers are not allowed to consider risk and
	circumstances of a home when making rental decisions.
	For that reason they cannot discriminate based on
	familial status.
	2. Can Julie and Sam file a complaint with the NREC?
	(Instructor have the learners identify steps to take,
	( rave in identified adminy dispersion lake)

		Reference 20-327 through 20-334 )And against whom? Answer: Yes, they can file a complaint against Roger.  3. If Kayla and Juan had not hired Roger to represent them, would they have been exempt from the Fair Housing Act? Answer: Yes, they would have been exempt if they had no agent.	
		(PPT 69-72)	
15 min	Introduction to HUD advertising	ACTIVITY:	
	(PPT 74 -79)	Have learners look up advertising guidelines on <a href="https://www.hud.gov">www.hud.gov</a> .	
	(PG 40)	This may take a few minutes!	
		LECTURE: on HUD Advertising Guidelines.	
		Section 804(C) of the Fair Housing Act makes it unlawful "to make, print, or publish, or cause to be made, printed, or published, any notice, statement, or preference, limitation, or discrimination because of race, religion, sex, handicap, familial status, or national origin, or an intention to make such preference, limitation, or discrimination."	
		Applies to ALL advertising media, including;  • Newspapers	

- Magazines
- Television
- Radio
- AND INTERNET & SOCIAL MEDIA!

### DATES TO REMEMBER;

- 1989 HUD published advertising guidelines
- 1995 additional guidelines were published.

### GUIDELINE;

- Advertising that contains words, phrases, symbols or visual aids that indicate a discriminatory preference or limitation.
- Advertising that selectively uses media, human models, logos and location to indicate illegal preference or limitation.
- Various types of discriminatory advertising practices condemned by the Fair Housing Acts.

#### Ask Learners:

4. If Kayla and Juan had rented out their home using an

		online ad that stated "NO CHILDREN" would they have still been exempt? ANSWER: NO, they would have lost their exemption because of discriminatory advertising.
		DISCUSS; What other words, phrases, symbols, and visual aids may be prohibited by HUD?
		(PPT 73-78)
15 min	BREAK	
15 min	Introduction to HUD Advertising	LECTURE; Explain to learners the importance of using both the Fair Housing logo and poster in their advertising, and the significance it plays in the real estate industry.
	(PPT 80-81)	
	(PG 42)	<ul> <li>Equal Housing Opportunity logo</li> <li>Must be on ALL real estate for sale or rent.</li> <li>Logo choice depends on the type of advertising and the size of the advertisement. However, at NO TIME</li> </ul>

inch.

Other types of advertising;

 Equal Housing Logo should be the size at least equal to the largest of other types of logos. If no logos are used, 3-5% of the advertisement should be a Fair Housing Logo.

### **Fair Housing Poster**

- Persons subject
- Places of business
- Location of posters
- Availability of posters

The Nebraska Real Estate Commissions Rules and Regulations Title 299, Ch.2, Sec. 003, "ALL advertising shall be under the direct supervision of the broker, and in the name of the broker conducting business as recorded with the Commission."

Internet & Social Media sites:

- Your broker should be aware of and approve all advertising, including Internet and social media websites such as Facebook, Twitter, LinkedIn, and Craigslist.
- ALL advertising MUST follow guidelines by including broker or firm name and FHA Advertising Guidelines on EACH PAGE of Internet and social media websites.

		Consumers should not have to click a link to locate this information on your advertising.  No matter where you advertise, you need to include the Fair Housing LOGO.
		New Construction & Open Houses;
		<ul> <li>Recommend putting poster in 8x10 frame and displaying at new construction and open houses. This will indicate to both testers and the public you follow Fair Housing Guidelines.</li> </ul>
		Ask learners if they have any comments and/or questions regarding Fair Housing Advertising.
45 min	ASSESS LEARNING (PPT 82)	WORD QUIZ*/ ATTACHMENT 3B Give students 30 min to complete quiz and review last 15 minutes in class. Recommend to have students self-check so they can understand word choices
		Assess Learning; QUIZ on Fair Housing Act in Nebraska. *The information for the WORD QUIZ can be found on NEOC, Nebraska Equal Opportunity Website. <a href="www.neoc.gov">www.neoc.gov</a>
15 min	SPEED QUESTIONS	ACTIVITY:
	(PPT 83)	1) Which of the following actions is legal under Fair Housing laws in Nebraska?

(PG 47)	<ul> <li>a. Refusing to rent to a family with children.</li> <li>b. Refusing to show a home to a Muslim couple.</li> <li>c. Telling a prospective tenant a home is already rented when it is not.</li> <li>d. Turning down a prospective tenant because of a poor credit history.</li> </ul>
	<ul> <li>2) ALL of the following are exempt from the Federal Fair Housing Laws except;</li> <li>a. A licensed agent selling a home for his/her family.</li> <li>b. Church using a building for a non-commercial purpose.</li> <li>c. For Sale by Owner.</li> <li>d. Private golf club renting out rooms to its members.</li> </ul>
	<ul> <li>3) A local broker does not have an equal housing poster displayed prominently in his office, nor do they have the equal housing logo displayed on their website. This absence may be considered;</li> <li>a. Acceptable because there are not many minorities in Nebraska.</li> <li>b. A misdemeanor and subject to a fine of not more than \$100 dollars.</li> <li>c. Prima facie evidence of discrimination.</li> <li>d. Good use of saving advertising space and money.</li> </ul>
	<ul> <li>4) In 1989 HUD published advertising guidelines which;</li> <li>a. Contained words, phrases, symbols or visual aids that indicate a discriminatory preference or limitation.</li> <li>b. Contained words, phrases, symbols or visual aids that indicate a non-discriminatory preference or limitation.</li> <li>c. Contained tweets, social media campaigns and snap chats that indicate a non-discriminatory preference or limitation.</li> <li>d. HUD has no authority to set advertising guidelines.</li> </ul>
	<ul> <li>5) When filing a Fair Housing complaint with the Nebraska Real Estate Commission which of the following is true;</li> <li>a. Complaint MUST be over the phone to a trained professional.</li> <li>b. Aggrieved person MUST file the complaint within 72 hours of an alleged</li> </ul>

NEBRASKA LICENSE LAW				
	discriminatory housing practice. c. Aggrieved person MUST file the complaint with HUD, not the Nebraska Real Estate Commission. d. Complaint MUST be in writing.			

### Attachment 3A

# Fremont, Nebraska to Keep Undocumented Immigration Rules

P | By JOSH FUNK

Posted: 02/12/2014 9:59 am EST Updated: 02/12/2014 9:59 am EST

FREMONT, Neb. (AP) — Residents of a small Nebraska city have reaffirmed their desire to take on illegal immigration.

Nearly 60 percent of Fremont voters decided Tuesday to keep an ordinance that requires all renters to swear they have legal permission to live in the U.S.

Voters first approved the rules by a smaller margin in 2010. Critics pushed for the new vote, saying the housing restrictions would be ineffective and might cost Fremont millions of dollars in legal fees and lost federal grants. They also said it was hurting the city's image.

But it wasn't enough to sway voters in the conservative agricultural hub near Omaha.

Fremont is one of only a handful of cities trying to restrict illegal immigration and, like those other cities, has found itself mired in court fights because of the regulations. City leaders put the ordinance on hold after the 2010 vote while courts reviewed it.

Now, some supporters are questioning whether city leaders will implement the ordinance, which was mostly upheld by the 8th U.S. Circuit Court of Appeals last year. The city of 26,000 residents was getting ready to enforce the housing restrictions for the first time last fall when elected officials decided to schedule another vote.

"The mayor and city council need to listen to the people," said John Wiegert, who helped organize the petition drive that put the ordinance on the 2010 ballot. "The people have spoken twice."

Fremont resident Matt Kwiatkowski, who voted to keep the housing restrictions, said he doesn't have any problems with immigrants who legally come to the U.S., but he doesn't think the country should go easy on people living here illegally. He hopes Fremont's ordinance will help increase pressure on the federal government to do something about illegal immigration.

"I think more towns need to do this given that the federal government isn't doing its job," Kwiatkowski said.

Civil rights groups, which could still derail the ordinance by taking their challenge to the U.S. Supreme Court, said they would closely monitor Fremont's implementation of the rules.

"We are saddened by the result of today's vote, and will stand with those residents of Fremont who will be harmed by the unfortunate decision to allow a discriminatory housing ordinance to be implemented," Amy Miller, legal director of the American Civil Liberties Union of Nebraska, said Tuesday night.

The housing rules require anyone who rents a home or apartment to apply for a \$5 permit and attest to their legal status, but there is no mandate to show proof. New permits are needed for every move, and landlords are required to make sure their tenants have permits or face a \$100 fine.

It's not clear how many people live in Fremont illegally. Census figures show 1,150 noncitizens live in the town, including immigrants who don't have permission to be in the U.S. and lawful permanent residents, foreign students and refugees who are legally in the country.

Supporters insist the measure does not target Hispanics, but the topic can make for awkward conversation given Fremont's growing immigrant population. The number of Hispanics jumped from 165 in 1990 to 1,085 in 2000 and 3,149 in 2010, mostly because of jobs at the nearby Hormel and Fremont Beef plants.

When Fremont first adopted the ordinance, the city was thrust into the national spotlight partly because it acted shortly after Arizona's strict immigration law made headlines. A few other cities, such as Valley Park in Missouri, have modified or abandoned ordinances in the face of court challenges and dissent.

In Congress, similar issues have halted immigration reform. A Senate-passed bill appears to be dead in the House, where conservatives cite a changing series of reasons for not wanting to act. House Speaker John Boehner has all but ruled out passage of immigration legislation before the fall elections.

A provision in the ordinance that wasn't up for consideration in Tuesday's vote requires employers to use a federal online system to check whether prospective employees are permitted to work in the U.S. That part of the law has been in place since 2012, and larger employers were already using it.

Answer the following questions based on the article above.

1. Did the City of Fremont, NE employ a discriminatory housing practice when they enacted this ordinance?

**ANSWER:** No, illegal immigrants' rights are not protected.

2. If the Fair Housing Act of 1968 prohibited discrimination on the basis of race, color, religion, sex and national origin why would this new ordinance be exempt from the Fair Housing ACT?

**ANSWER:** Illegal immigrants' rights are not protected under the Fair Housing Act because they have entered the country without permission. They have no legal rights. However, "legal immigrants" rights are protected.

3. Based on the information in this article, do you project more communities in Nebraska will enact similar city ordinances in the future?

**ANSWER:** Opinion; There is no right or wrong answer.

### Attachment 3B

### FAIR HOUSING ADVERTISING WORD AND PHRASE QUIZ

Below is a list of words and phrases that are sometimes used by Real Estate Professionals in advertising. Mark which words you think are not acceptable, should be used with caution, or are considered acceptable in complying with state and federal housing laws.

### NA to indicate Not Acceptable

C to indicate words that should be used with Caution.

A to indicate the words are Acceptable.

NA	able-bodied	NA	Asian
C_	active	NA	bachelor
NA	adult living	NA	blacks, no
NA	adults only	NA	blind, no
NA	African	C	board approved required
NA	agile	_NA_	Chinese
NA	alcoholics, no		

NA	Children, no	NA	couple
_NA_	church (es), near	NA	couples only
_C	close to	C	country club, near
C	college students	A	credit check required
NA	colored	NA	crippled, no
A	bus/MAX, near	NA	employees, must be
_NA_	Catholic	C	(gender)
_NA_	Caucasian	C	grandma's house
NA	Chicano	C	gentleman's farm
_NA_	deaf, no	NA	empty nesters
A	den	A	Equal Opportunity Employers (EOE)
_C	desirable, neighborhood	NA	(ethnic references)
_NA_	drinkers, no	C	exclusive
A	drugs, no	A	family, great for
Α	drug users, no	A	family room

C	female(s) only	A	luxury townhouse
C	fisherman's retreat	C	male(s) only
A	fixer-upper	C	male roommate
C	gays, no	C	man (men) only
_NA_	Indian	NA	married
NA	Irish	C	mature
_NA_	Integrated	NA	mature couple
NA	Jewish	NA	mature individuals
NA	landlord (description of)	NA	mature person(s)
_NA_	Latino	NA	membership approval required
C	lesbians, no	NA	mentally handicapped, no
NA	golden agers only	NA	healthy only
A	golf course, near	NA	Hispanic
NA	handicapped, not for	A	hobby farm
С	handyman's dream	NA	Impair, no

NA	mentally ill, no	NA	non-drinkers
_NA_	Mexican-American	NA	non-smokers
_NA_	Mormon Temple	A	(#of) bedrooms
_NA_	mosque	NA	(#of) children
_NA_	mother-in-law apartment	A	(#of) sleeping areas
_NA_	Muslim	C	(#of) persons
_NA_	must comply with park rules	A	nursery
C	nanny's room	A	nursing home
_NA_	(nationality)	NA	older person(s)
C	near	NA	one child
A	neighborhood name	NA	one person
_NA_	newlyweds	NA	Oriental
A	nice	NA	physically fit
_NA_	no play area	A	play area
C	no student(s)	NA	Polish

C	prestigious	NA	restricted
NA	privacy	NA	retarded, no
C	private	C	retired
A	private driveway	C	retirees
A	private entrance	A	school district
A	private property	A	school name
A	private setting	NA	seasonal worker, no
A	public transport, near	A	secluded
NA	Puerto Rican	C	Section 8, no
A	quality construction	C	secure
C	quality neighborhood	A	security provided
A	quiet	C	senior(s)
A	quiet neighborhood	C	senior citizen(s)
NA	quiet tenants	A	senior discount
A	responsible	NA	shrine

NA	singles only	A	view of
NA	single person	NA	white
C	single women, man	NA	white only
A	smoking, no		
A	smokers, no		
A	(square feet)		
NA	Social Security Insurance (SSE), no		
C	sophisticated		
NA	stable		
C	straight only		
C	student(s) only		
NA	temple, near		
A	townhouse		
A	traditional style		
C	two people		

## **MODULE 4:** Understanding Real Estate Law

### Objectives:

### Real Estate Law

• Introduction to the Importance of Real Estate Law.

### Nebraksa's License Law Act

• Discover what roles NREC plays in Nebraska Fair Housing.

### Key Terms

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

If students do NOT already have a packet, they may go to the NREC website; <u>www.nrec.ne.gov</u> to get one or call the Commission at 402-471-2004 to have one mailed directly to them.

# (PPT 84-85)

### MODULE 4: UNDERSTANDING REAL ESTATE LAW

Time	Topic	Lecture & Activities
15 min		LECTURE; What makes real estate operations successful?
	REAL ESTATE LAW	Successful real estate operations depend on; 1. Ethics and honesty of its brokers and agents. "Follow the License Law & Fiduciary duties" are words to live by! 2. That the public also sees them as ethical and honest and trusts them.
	(PPT 86-92) (PG 49-50)	<ul> <li>NAR (National Association of REALTORS)</li> <li>A Professional TRADE organization which has developed a strict Code of Ethics to which all members must adhere.</li> <li>EVEN THOUGH THE CODE OF ETHICS IS NOT REAL ESTATE LAW; many of the provisions in this code have been incorporated into real estate law and can be grounds for suspension or revocation of a license.</li> </ul>

### **RULES & REGULATIONS**

- Rules and Regulations are written by NREC as part of the Statutes.
- Agents are expected to adhere to Rules and Regulations which can become confusing to Licensees.
- LICENSEES MUST COMPLY WITH REAL ESTATE LICENSE LAW and their fiduciary duty!

### License law is to PROTECT THE PUBLIC.

- Most problems stem from Licensees having financial difficulty, driving them to make decisions which may fall in the gray area, forgetting to work in an ethical manner with BOTH their clients and their peers. They wonder if it is possible to both follow the rules and make a living doing so.
- For that reason NREC and NAR have created educational requirements to help provide competent real estate agents.
- To be successful in the real estate industry you must have a basic understanding of License Law and the legal process.

5 min		LECTURE;
		CITE: "In everything that you do, every statement you make, and every paper you prepare, remember that there is a possibility that your action may be the subject of a court decision. Conduct yourself as if it is not only possible but likely." ~unknown broker.
		Interpret meaning to learners.
	Real Estate Law	Ask the Learners; Is it possible to follow ALL of the Rules and Regulations and
	(PPT 93)	make a living in today's world?
		REMEMBER TO FOLLOW the Golden Rule "Treat others the way you want to be treated."
		CLIENT IS THE FIDUCIARY!
		KEY TO SUCCESS: Ethical and honest behavior.
15 min	General	LECTURE:

	Framework of Law and Regulation in the United States  (PPT 94-96)  (PG 51)	<ul> <li>General Framework of Law and Regulation in the United States</li> <li>Federal and State Constitutions: Create the general framework and procedures under which statues and regulations can be enacted, they also place limitations, establish parameters on what legislative bodies can and can't do. These are the most difficult to change laws, and tend to remain fairly static over time.</li> </ul>
		Statutes: Passed by an elected legislative body, these laws are debated and passed when the legislative bodies are in session, the power to enact such laws, what they may or may not cover, allow, or prohibit, and the general procedures for passing legislative acts is established by the constitution (federal or state.)
		Regulations: Passed by administrative bodies, regulations are to statutes what statutes are to the constitution. They can only be created within the limited scope of further defining terms and procedures established in statute.
10 min	REAL ESTATE LAW	LECTURE;

	(PPT 97-99)	<ul> <li>Court Cases: <ul> <li>Common Law: Doctrines established by court precedent, any principles of contract law come from common law.</li> <li>Case Law: Interpreting statutes and regulations, also ruling statutes or other government actions unconstitutional.</li> </ul> </li> </ul>
15 min	REAL ESTATE LAW	LECTURE:
	(PPT 100-102) (PG 52)	A person's rights in real estate are defined and protected by the law. The purpose of the law is to clearly define and protect those rights; prevent and punish anyone who violates the law. Two types of law;
		1. Written law; constitutions, statutes and
		2. Court Decisions. Federal constitution is fundamental law of the land. Statute is a law enacted by a legislative body of the State. Federal laws apply throughout the country,

		but <b>EACH STATE</b> has its own laws.
		ALSO;  3. Custom and Practice; Though not officially written law, there are elements of custom and practice in real estate activities that licensees need to be aware for example commission splits and also customary the method for prorating property taxes in Douglas County (which is different from the rest of the State, etc.)
		Real property however is subject to the state and local laws where the property is located, nothing to do with where the owner lives.
15 min	BREAK	
15 min	Real Estate Law (PPT 103-111) (PG 53-54)	In real estate law you must understand there are no absolutes; each situation is different. Real estate conflicts are governed by;  1. Federal Laws
		2. State Laws; which vary from jurisdiction to jurisdiction.

But all of these laws follow basic principles;

- **Principle of Jurisdiction** is a legal doctrine which permits domestic courts to exercise their authority over parties to a case.
- **Principle of Equity** cases based on **principles** of law shaped and developed in preceding cases.
- Statutes of Limitations- a law which sets out the maximum amount of time that parties have to initiate legal proceedings from the date of an alleged offense.
- Doctrine of Laches the legal doctrine that a legal right or claim will not be enforced or allowed if a long delay in asserting the right or claim has prejudiced the adverse party (hurt the opponent) as a sort of "legal ambush."

  Examples: knowing the correct property line, Oliver Owner fails to bring a lawsuit to establish title to a portion of real estate until Nat Neighbor has built a house which encroaches on the property in which Owner has title Read more:

http://dictionary.law.com/default.aspx?selected=1097#ixzz3sLx2KOLD

- **Estoppel** a legal principle that stops someone from asserting a truth that is **defined** as contradictory to an already established truth.
- Doctrine of Clean Hands-an equitable defense in which
  the defendant argues that the plaintiff is not entitled to
  obtain an equitable remedy because the plaintiff is
  acting unethically or has acted in bad faith with respect
  to the subject of the complaint.

		_https://www.wikipedia.org/g
		Unlike what we may sometimes think based on TV; Court decisions are made based not only on successful presentations but on Rules and Regulations; "Maxims of Jurisprudence."
		<ul> <li>UNICAMERAL;</li> <li>Statutes are passed by the Unicameral.</li> <li>NEBRASKA is the ONLY State with a Unicameral.</li> <li>What is a Unicameral? Nebraska has a single legislative body.</li> </ul>
		REMEMBER: Rules and Regulations are written by NREC as an addendum to the STATUTES. The purpose of License Law is to PROTECT the public.
15 min	Specific Framework of Law and Regulation of Real Estate Licensees	LECTURE:  Specific Framework of Law and Regulation of Real Estate Licensees Federal and State Constitutions: Controlling documents governing the creation and enactment of statutes and
	(PPT 112-115)	general structure of government as described above.  Statutes:
	(PG 55-57)	Nebraska Real Estate License Act: Passed by the Nebraska Legislature. Defines real estate brokerage

activities, requires a license for those activities, requirements for becoming licensed, required and prohibited activities of licensees, and more as shall be discussed in this course.

• **Nebraska Agency Statutes:** Define and create different types of limited agency relationships for real estate licensees, standards of representation, fiduciary duty, and agency disclosure requirements.

### **ACTIVITY:**

Give learners a few minutes between each word to find a definition and shout out to class;

- Limited agency "relationship created between a designated broker and his/her affiliated licensees with a client, pursuant to Neb. Rev. Stat. Sections 76-2401 et. Seq., relating to the services to be performed."
- 2. **Standards of representation** Code of Ethics (and/or Standards of Representation.)
- 3. **Fiduciary Duty** a legal **duty** to act solely in another party's interests
- 4. **Agency Disclosure disclosure** of the broker's **agency** relationship in a specific transaction

NOW have Learners find and HIGHLIGHT Section 81-885.01.

		Terms, defined. For purposes of the Nebraska Real Estate License Law Act, unless the context otherwise requires. Explain they NEED to become familiar with these 18 terms, (they should have had most of them in Principle and Practices.)
15 min		LECTURE:
	Specific Framework of Law and Regulation of Real Estate Law (PG 58-59)	<ul> <li>Regulations: Specifically referred to as Rules and Regulations or the Nebraska Administrative Code in Nebraska</li> <li>Title 299: Drafted and enacted by the Nebraska Real Estate Commission, further defines the laws and procedures in the Nebraska Real Estate Act.</li> <li>Title 301: Drafted and enacted by the Nebraska Real Estate Commission, further defines the laws and procedures in the Nebraska Agency Statues.</li> <li>Title 305: Nebraska Real Estate Commission governing the creation of rules and regulations and procedures for disciplinary orders and hearings.</li> </ul>
		Case Law: Court interpretation of the above mentioned Acts, and common law as it relates to contracts and other areas of real estate practice.  OTHER LAWS:

		<ul> <li>Federal Laws</li> <li>State Laws</li> <li>Q&amp;A: What is an example of a Federal Law?         Answer: Federal Fair Housing or RESPA         Discuss.     </li> </ul>
		<b>Q&amp;A:</b> What is an example of a State Law? Answer: Seller Property Disclosure Statement, State Fair Housing, or Closing with Good Funds.  Discuss.
15 min	Nebraska Real Estate License (PPT 116)	<ul> <li>"What happens if you don't have a real estate license?" An unlicensed person who accepts a "finder fee," "Referral fee" and/or commission, and who is not exempt from obtaining a real estate license to provide brokerage services is endangering the public welfare and is subject to the following; <ul> <li>The Director of the NREC has the power to issue a "cease and desist" order against the unlicensed person.</li> </ul> </li> </ul>
		The order is final 10 days after issuance unless the unlicensed person requests a hearing.

- If the unlicensed person violates the cease and desist order, NREC will conduct a hearing on the matter, following the same guidelines used as hearings for licensed persons.
- If the unlicensed person is found guilty of practicing real estate without a license, the NREC may impose a fine of; a) \$1,000 per day for EACH day spent in the unlicensed practice of real estate.
  - b) Amount of money earned as compensation

FINES may be greater of a and b.

In addition, the judgement of the fine is filed with the district court.

NOW have Learners find and HIGHLIGHT **Section 81-885.01(2) Broker term and 81.885.02-81-885.03(1).** For purposes of the Nebraska Real Estate License Law Act, unless the context otherwise requires.

**Q&A:** Who is exempt from the law?

- Owner or lessor of real property and regular employees of such owner or lessor when such duties are incidental to the primary job duties.
- A person who is "power of attorney" or an attorney at law handling an estate or trust.

		<ul> <li>Or any of the following;</li> <li>1) Receiver – court appointed person handling a foreclosure.</li> <li>2) Trustee in bankruptcy</li> <li>3) Personal Representative – person who is court appointed to carry out terms of will or "estate of intestate" or person designated in a will to carry out terms of will.</li> <li>4) Conservator or guardian – unmarried minor or person declared incompetent by a court of law.</li> <li>5) Residential Manager who leases real property.*</li> <li>6) Employee's, parents or relatives of the owner of real property who manages the real property for the owner.*</li> <li>7) Employee of a licensed broker who manages rental property for the owner of real property.*</li> <li>8) Federal Employees such as FHA &amp; VA*</li> <li>9) State employees or political subdivisions such as Dept. of Roads.</li> <li>10) Employees of the Tax Assessors Office</li> <li>11) Landman – persons who sell oil, gas, or mineral leases</li> <li>12) Employees representing railroads or other public utilities.</li> </ul>
10 min Nobre	valca Po al	*Property managers only.
10 min Nebro	aska Real	SMALL GROUP DISCUSSION:

Estate	que 1) esto Ans pra a fii 2) esto des Ans 3) I Nov Dec Nek Ans to re	Once you have passed your test can you practice real ate without first officially hanging your license with a signated broker?  swer: No  If a salesperson misses his/her license renewal date of wember 30, but went ahead and sent a check in on cember 16, is he/she still a licensed agent of the State of braska?  swer: Yes, License is expired after December 31. The option enew late expired July1 of the ensuring year.  RGE GROUP DISCUSSION: Review answers together in a ge group setting.
		courage learners to interpret lecture through discussion.  TURE:
ESIGIO		tional State and Local Realtor's Associations

	(PPT 117)	Although, not law, licensees need to understand the difference between rules and policies of the National Realtor's Association (a voluntary trade association) and the laws and regulations discussed above. Violations of Association rules may lead to discipline or expulsion from the Association, but do not affect your real estate license directly. However, there certainly may be instances where a violation or trade association rules is also a violation of License Law.  DISCUSS: Questions & Answers, make sure students have a clear understanding of what you have just read.
		CITE: "A rule of civil conduct prescribed by the supreme power in the State, commanding what is right and prohibiting what is wrong."  ~ Blackstone.  Interpret meaning to learners. Discuss.
15 min	SPEED QUESTIONS	ACTIVITY:
	(PPT 117) (PG 62)	<ol> <li>Successful real estate operations depend on the following;</li> <li>a. Agents having good technology applications and skills.</li> <li>b. Ethics and honesty of its brokers and agents.</li> <li>c. That the public also sees them as ethical and honest, and trusts them.</li> <li>d. Both b and c.</li> </ol>

<ul> <li>To be successful in real estate an agent must;</li> <li>a. have a strong back ground in civil rights issues.</li> <li>b. have a basic understanding of License Law and the legal process.</li> <li>c. know right from wrong.</li> <li>d. be able to read and interpret the Fair Housing Act to their clients.</li> </ul>
3) Real estate conflicts are governed by; a. National Association of Realtors. b. Federal Law c. State Law. d. Federal and State Laws.
<ul> <li>What happens to an unlicensed person selling real estate?</li> <li>a. They are considered independent contractors.</li> <li>b. Fines, if the unlicensed person is found guilty of practicing real estate without a license.</li> <li>c. Fines of up to \$100,000 for each transaction they performed and a minim of 5 years in the state penitentiary.</li> <li>d. Fines, of up to \$100 for each transaction they performed and a minim of 5 years' probation with possible jail time.</li> </ul>
<ul> <li>If a salesperson misses his/her license renewal date of November 30, but went ahead and sent a check in on December 16, is he/she a licensed agent of the State of Nebraska?</li> <li>a. No, they must retake the state portion of the exam.</li> <li>b. License is expired after December 1.</li> <li>c. License is expired after December 15.</li> <li>d. License is expired after December 31.</li> </ul>

# **MODULE 5:** Understanding Real Estate Law

Objectives:

## Real Estate Law

 Introduction to the Importance of Real Estate Law.

## Nebraksa's License Law Act

 Learners shoul be able to interpret basic concepts of the Nebraska License Law Act

# Key Terms

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK." NOTE: Module 5 is a continuation of Module 4.

If students do NOT already have a packet, they may go to the NREC website; <u>www.nrec.ne.gov</u> to get one or call the Commission at 402-471-2004 to have one mailed directly to them.

# (PPT 119-120)

# MODULE 5: UNDERSTANDING REAL ESTATE LAW

Time	Topic	Lecture & Activities
10 min	Nebraska Real	LECTURE and READ:
	Estate License Law	81-885.16. Real Property Appraiser Act; applicability; broker's
		price opinion or comparative market analysis; requirements.
	(PPT 121-122)	Explain what a BPO and CMA are to learners based on
		the above License Law.
	(PG 64)	<ul> <li>Brokers Price Opinion (BPO) - is an analyzed opinion prepared by a licensee relating to the value of a specific interest in real estate for the purpose of listing, purchase, or sale.</li> <li>Comparative Market Analysis (CMA) - is an analyzed opinion prepared by a licensee relating to the value of a specific interest in real estate for the purpose of listing, purchase or sale by comparing it to property recently listed or sold or currently on the market.</li> <li>Share a personal story of your own experience in preparing one or both.</li> </ul>
30 min	NEBRASKA REAL	LECTURE:

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(PPT 123)

(PG 65)

#### The NEBRASKA REAL ESTATE COMMISSION

81-885.07. State Real Estate Commission; created; members; appointment; qualifications; compensation; director; rules and regulations; conduct real estate institutes and seminars; fees. THROUGH 81-885.17. Nonresident broker's license; nonresident salesperson's license; issuance; requirements; fingerprinting; criminal history record information check; reciprocal agreements.

SMALL GROUP ACTIVITY; "Train-the-Trainer." Split class in four groups with the following task;

- Develop a 5 to 10 minute presentation on the following topics;
- writing a minimum 5 questions with answers for other learners;
- **Each** group to assess the other groups presentation with Attachment 5A.
- Make sure areas are covered in Instructors notes and/or recap.

**NOTES:** Learners "learn" in different ways. Some learners may gain a better understanding by interpreting the information to others and/or by writing test questions. In addition it is a great way to break up the monotony of

lectures by one individual.

GROUP 1; 81-885.07. State Real Estate Commission; created; members; appointment; qualifications; compensation; director; rules and regulations; conduct real estate institutes and seminars; fees THROUGH 81-885.10 Commission; powers; licensing; sanctions; consent decrees; civil fine.

#### **INSTRUCTOR NOTES:**

- Chairman Secretary of State, who is an elected official.
- 6 Commissioners appointed by the Governor.
- 3 members are licensed active brokers or associate brokers for not less than 5 years.
- Remaining members are appointed at large, one a
  public representative, one a licensed real estate
  salesperson who has engaged in the real estate business
  for not less than three years, and one who is an active
  and licensed broker who has engaged in the real estate
  business for not less than 5 years.
- Four votes are required for any action of the Commission.
- Appointed members are PAID \$100 plus their actual and necessary expenses for each day spent on official duties at scheduled meetings.
- Director NREC may employ a director, who is not a

voting member of the Commission. They are the administrator who keeps records of the proceedings, transactions, and communication and official acts of the Commission. They also call all meetings of the NREC which can be at their own discretion, the request of a chairman, or upon a written request of a commissioner.

- Attorney General makes opinions on all questions of interpreting the License Law Act. Acts as the attorney for the commission and is reimbursed by the NREC for all duties relating to the NREC.
- NREC has the power to regulate the granting of licenses.
- In addition the have the power to revoke, suspend, or censure a license. They may also require additional CE or assess a civil fine if deemed necessary.
- IF A LICENSEE DOES NOT PAY THE ANNUAL RENEWAL BY JUNE 30, THE LICENSE IS CANCELLED.

GROUP 2; 81-885.11. Broker or salesperson; application for license; contents. THROUGH 81-885. THROUGH 81-885.13. License; conditions for issuance; enumerated; examination; fingerprinting; criminal history record information check; courses of study.

#### **INSTRUCTOR NOTES:**

Candidates must make application with requested

information.

- NREC may deny licensees for the following reasons;
  - 1) A person was engaged in the real estate business without a license.
  - 2) There was an incorrect statement on the application.
  - 3) Grounds for a suspension or revocation or the previous revocation of a real estate license.
- Requirements for holding broker or salespersons license are as follows;
  - 1) Must be 19 years of age or older.
  - 2) At least a high school graduate or GED.
  - 3) Criminal background check run by the Nebraska State Patrol.
  - 4) Salespersons MUST complete no less than 60 hours of approved Pre-License instruction.
  - 5) Brokers MUST work for two years as a full-time salesperson or part-time equivalent, and receive an additional 60 hours of approved classes OR get 18 Credit Hours at an accredited university or college in subjects relating to real estate or complete 6 courses of not less than 180 hours of approved classes by NREC.
- PASS the licensing examination.
- There is NO residency nor citizenship requirement for licensees.

GROUP 3; 81-885.14. Fee; license; renewal; procedure. THROUGH 81.885.15 Fees; deposited in State Real Estate Commission's Fund; Investment.

#### **INSTRUCTOR NOTES:**

- Fees are used to pay for the expense of maintenance and operation of the office of the commission and the enforcement of the Nebraska License Law Act.
- All examination and renewal fees are set by the real estate commission.
- Examination fees are not to exceed \$250.00.
- Application fees are not to exceed \$250.00.
- Retake fee not to exceed \$250.00.
- Once the Licensee passes their examination they will then pay an original licensing fee; brokers not to exceed \$250.00 and salespersons not to exceed \$200.00.
- Original license issuance will run through December 31 of each licensing year.
- After original issuance of a license, a renewal application and renewal fee is due by the last day of November, every TWO years; broker not to exceed \$500.00 and sales person not to exceed \$400.00 (READ 81-885.14 (2))
- Failure to renew results in expiration after December 31 of that year.
- Licensees may utilize the option to renew late with

	<ul> <li>penalties, provided such late application is filed before July 1 of the ensuing year.</li> <li>ALL fees collected by the NREC are put into the state treasury and known as the "Real Estate Commission Fund."</li> <li>GROUP 4; 81-885.17. Nonresident broker's license; nonresident salesperson's license; issuance; requirements; fingerprinting; criminal history record information check; reciprocal agreements.</li> </ul>
	<ul> <li>INSTRUCTOR NOTES:</li> <li>A non-resident broker can be issued a non-resident Nebraska license.</li> <li>A non-resident salesperson can be issued a non-resident Nebraska license.</li> <li>Non-resident license must provide sufficient contact with NREC, and can be prosecuted if they violate Nebraska statutes.</li> <li>Prior to issuance of a license to a non-resident they must; <ol> <li>provide NREC with a certified copy of resident state license history,</li> <li>have a criminal back-ground check,</li> <li>pay non-resident license fee, and</li> <li>complete 3 hours of approved education covering Nebraska License Law and agency relations.</li> </ol> </li></ul>
15 min BREAK	

60 min	Nebraska Real Estate License	LECTURE:
		81-885.18. Application; refusal; hearing; decision. THROUGH 81-885.20. Broker, salesperson; change in place of business or
	(PPT 124-127)	status; notify commission; fee.
	(PG 66-67)	Instructor Notes; 81-885.18. Application; refusal; hearing; decision.
		<ol> <li>IF the director of the commission, after an application in proper from has been filed with the commission, accompanied by the proper fee, refuses to accept the application, the director shall give notice of the fact to the applicant within twenty days after his or her ruling, order or decision.</li> <li>Upon written request from the applicant, filed within thirty days after receipt of such notice by the applicant, the commission shall set the matter down for hearing to be conducted within ninety days after receipt of the applicant's request.</li> <li>The hearing shall be at such time and place as the commission shall prescribe. At least twenty days prior to</li> </ol>
		the date set for the hearing the commission shall notify the applicant and other persons protesting and the notice shall set forth the reasons why the director refused

- to accept the application. Such written notices of hearing may be served by delivery personally to the applicant and protesters or by mailing the same registered or certified mail to the last known business address of the applicant and protestors
- 4. At the hearing the applicant shall be entitled to examine, either in person or by counsel, any and all persons protesting against him or her, as well as all their witnesses whose testimony is relied upon to substantiate a protest or denial of the application. The applicant shall be entitled to present such evidence, written and oral, as he or she may see fit and as may be pertinent to the inquiry.
- 5. At the hearing, all witnesses shall be duly sworn by the chairperson of the commission or any member thereof, and Stenographic notes of the proceedings shall be taken. Any party to the proceedings desiring a copy of the stenographic notes shall be furnished with a copy upon the payment of such fee as the commission shall prescribe if the request is made within ten days after the date of any order issued by the commission.
- 6. The commission shall render a decision on any application within sixty days after the final hearing on such application and shall immediately notify the parties to the proceedings, in writing, of its ruling, order, or decision.

**DISCUSS:** Give some examples why the commission may not accept an application?

### **Instructor Notes**;

81-885.19 License; form; issuance; brokers' branch office; license; fee.

The commission shall prescribe the form of license. Each license shall have placed thereon the seal of the commission. The license of each salesperson and associate broker shall be delivered or mailed to the broker by whom the salesperson or assigned broker is employed and shall be kept in the custody and control of such broker. It is the duty of each broker to display his or her own license and those of his or her associate brokers and salespersons conspicuously in his or her place of business. If a broker maintains more than one place of business within the state, a branch office license shall be issued to such broker for each branch office so maintained by him or her upon the payment of an annual fee to be established by the commission of not more than fifty dollars and the branch office license shall be displayed conspicuously in each branch office. The broker or an associate broker shall be the manager of a branch office.

**DISCUSS:** "and shall be kept in the custody and control of

such broker."

"...duty of each broker to display his or her own license and those of his or her associate brokers and salespersons conspicuously in his or her place of business.

### **Instructor Notes**;

81-885.20. Broker, salesperson; change in place of business or status; notify commission; fee.

- 1) Should the broker change his or her place of business, he or she shall forthwith notify the commission in writing of such change.
- 2) When a salesperson or associate broker leaves the employ of a broker, the employing broker shall immediately forward the license of such employee to the commission and shall furnish such information regarding the termination of employment as the commission may require.
- 3) When a salesperson or associate broker transfers from one employing broker to another, when an associate broker changes his or her status from associate broker to that of broker, or when a broker changes his or her status to that of associate broker, a transfer fee to be established by the commission of not more than fifty dollars shall be paid to the commission.

**DISCUSS:** Susie Salesperson leaves company A for Company B. Company B's broker has offered her a higher commission

		split, no desk fees, and free marketing for her first six months at company B. What should Susie Salesperson do with her license?  ANSWER: Susie should notify her broker at company "A" in writing of her decision to leave. That broker will send her license to the commission immediately. Susie will need to pay the transfer fee and submit documentation to NREC to transfer to Company B.
15 min	SPEED QUESTIONS (PPT 128) (PG 68)	<ol> <li>A new Nebraska real estate license has been asked by a new customer to help determine value on the home they are preparing to put on the market. The new license should perform the following for a customer;         <ol> <li>Appraisal, because it will give the most accurate value of the home.</li> <li>Brokers Price Opinion, (BPO) the estimate of profitable selling price, rather than value.</li> <li>Comparative Market Analysis, (CMA) simplified version of the sales comparison approach to help determine the value of real estate.</li> <li>None of the above.</li> </ol> </li> <li>Kayla has successfully completed all of her pre-licensing requirements and was waiting on the acceptance of her real estate application when she received a "Notice of Refusal" from the commission due to a drinking violation that had appeared on her background check from when she was in college. IF Kayla really wants to become a real estate professional in the state of Nebraska what should she do next?</li> </ol>

		<ul> <li>a. Request a hearing.</li> <li>b. Reapply under a new social security number.</li> <li>c. Retake her pre-licensing requirements with a different real estate school.</li> <li>d. Go back to college and get her bachelor's degree in a real estate related field</li> <li>3) Once a new salesperson passes their exam the real estate license is;</li> <li>a. Posted on all social media campaigns operated by the State of Nebraska.</li> <li>b. Both a hard copy and soft copy are given to the new salesperson for</li> </ul>
		<ul> <li>announcements into their new and exciting career field.</li> <li>c. Kept in the custody and control of their broker and put on display.</li> <li>d. Kept in the custody and control of their local real estate board office.</li> <li>4) Members of the Nebraska Real Estate Commission are appointed by;</li> <li>a. The Nebraska REALTORS Association</li> <li>b. The public.</li> <li>c. The Governor.</li> </ul>
		d. The Secretary of State.  5) The minimum age required to be issued a Nebraska broker's or salesperson's license is; a. 18 b. 19 d. None
30 min	License Law	LARGE GROUP DISCUSSION;  • What questions do learners still have about

	<ul> <li>module 4&amp;5?</li> <li>You may want to have the learners write a question on a note card and collect them to read aloud and answer as a class.</li> </ul>
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**MODULE 6:** Trust Accounts

Objectives:

# Trust Accounts

Basic concepts of Trust Accounts.

# Discover

•Information found on NREC website.

# Key Terms

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

Instructors will also need a copy of the TRUST ACCOUNT MANUAL.

If students do NOT already have a packet, they may go to the NREC website; <a href="https://www.nrec.ne.gov">www.nrec.ne.gov</a> to get one or call the Commission at 402-471-2004 to have one mailed directly to them.

(PPT 129-130)

# MODULE 6: Trust Accounts

Time	Topic	Lecture & Activities
5 min	Trust Accounts	LECTURE; Introduction: Define in your own words what a trust account is.
10 min	Word Search (PPT 131) (PG 72)	ACTIVITY: Trust Account Puzzle to familiarize students with key words related to trust accounts. Attachment 6A Give Students have 15 minutes to find the 22 words in the word search puzzle related to Trust Accounts.
10 min	Word Search	<ul> <li>Review Answers for word search, sharing a brief description of each word.</li> <li>Agency = relationship between an agent and her client.</li> <li>Broker = one who acts as an agent for those who are buying or selling property for a fee.</li> <li>Canceled = to cross out or end.</li> <li>Checkbook = ledger of checks written to pay out a sum of money.</li> <li>Closing Cost = funds received and paid at closing.</li> <li>Deposit Slip = receipt of funds deposited into bank</li> </ul>

account.

- Disclosure = document uncovering any material defects of a property.
- Duplicate = two or more of the same.
- Estimate = bid for services to be performed
- Financial Institution = bank, credit union, mortgage office, example of
- General Ledger = complete record of financial transactions over the life of a company.
- Invoice = list of work performed and payment due.
- Lease = a contract by which one party conveys land, property, services, etc., to another for a specified time, usually in return for a periodic payment.
- Listing Agreement = a contract between a broker and a seller, employing the broker to sell property for a fee.
- NREC = Nebraska Real Estate Commission
- Property Manager = Person who is employed to care for and lease property.
- REALTOR = A registered trademark of NAR which can only be used by its members representing an agent or broker in the real estate industry.
- Reconciliation = process that explains the difference between a bank balance and a company's balance.
- Statements = accountant of money due or held.
- Unused = supplies not used which are resorted as an asset in accounting.

		<ul> <li>Vendor = one who sells a trade or product.</li> <li>Voided = to make ineffectual; invalidate; nullify: to void a check.</li> </ul>
5 min	Trust Accounts	<ul><li>LARGE GROUP:</li><li>Ask Students to define what a trust account is and what it</li></ul>
	(PPT 132-133)	is used for in the Real Estate Industry?
	(PG 73)	What is Trust Account? An account which is managed by one party for the benefit of another. (Put into your own words.)
30 min	Trust Accounts	LECTURE: 81-885.21. Broker; separate trust account; notify commission where maintained; examination by
	(PPT 134-140)	representative of commission; broker entitled to money; when. THROUGH 81.885.23. Attorney General; special
	(PG 74-75, Answers	counsel; appoint; fees allowed; taxed as costs.
	in next section.)	<u>Instructor Notes</u> ;
		"Each broker other than an inactive broker shall maintain in a bank, savings bank, building and loan association, or savings and loan association a separated insured non-interest bearing checking account in this state (Nebraska) in the name under which they do business, which shall be designated as a trust account" 81-885.21
		Until July 1, 2017 the trust account may be interest- bearing ONLY if the interest is distributed to nonprofit

- organizations that promote housing in Nebraska. After July 1, 2017 all trust accounts must be non-interest bearing.
- Trust funds can be down payments, earnest money deposits or other funds received by the broker or their sales associates on behalf of a principal or any other person to be deposited and remain into the trust account until the transaction is closed or terminated, UNLESS all parties have agreed in writing otherwise.
- Brokers MUST notify the commission the name of the financial institution and the account name using the Consent to Examine Trust Account Form.
- Trust accounts are examined by the commission annually or whenever the commission feels necessary. IF the broker refuses the commission access to the account, the commission can conclude that the account is "unsafe." The commission will then write a report to the Attorney General. The State of Nebraska can then proceed with an action against the broker. The Attorney General will appoint "Special Counsel" to prosecute the broker. The court has the power to impound the broker's property and appoint a receiver, who liquidates the property. In addition, the court directs who pays the receivers fees and special counsel fees.
- Brokers can have more than one trust account, however

		<ul> <li>the rules apply to EACH account.</li> <li>Each branch office that has a separate account MUST have separate book keeping for each account.</li> <li>Brokers are not entitled to commissions from the trust account until a transaction is closed or terminated.</li> </ul>
		Q&A in P&G
		<ol> <li>Can trust accounts be interest bearing?</li> <li>On July 1, 2017 what change is made to trust accounts?</li> <li>Is there a limit of how many trust accounts a broker can have?</li> </ol>
		<ul><li>4. If a trust account is deemed "unsafe" by the Commission, to whom does this Commission report this?</li><li>5. What happens?</li></ul>
		LARGE GROUP DISCUSSION TO REVIEW.
10 min	TRUST ACCOUNTS	ACCESS INFORMATION using phones or other electronic devices:
	(PPT 141)	<ul> <li>Go to http://www.nrec.ne.gov/pdf/tamanual.pdf</li> <li>Trust Account Records To Be Maintained - Sales</li> <li>Trust Account Records To Be Maintained - Property Management</li> </ul>
		DISCUSS: Read aloud and discuss differences.

		NOTE: Instructor should also point out other Trust Account information found on this site such as the Trust Account Manual.
20 min	Trust Account General Information	Based on the Nebraska Real Estate Commission, Real Estate Trust Account Manual which can be found on the NREC website. It is suggested Instructors make a hard copy and READ this manual prior to teaching this section of the course material.  A. Broker Responsibility; the one authority and responsibility for the proper handling of the real estate trust account. Brokers may delegate someone to maintain the trust account, but ultimately the broker is responsible. NREC must be notified when an account is closed. Violations of a trust account could result in the suspension or revocation of a broker's real estate license. B. Brokers are required to set up a trust account under the name they are doing business, or trade name. Example "ABC Real Estate." It is further advised, but not required that sales and property management accounts be set up separately. a. To establish a trust account, the Following requirements must be followed: 2. An insured Nebraska bank, savings bank, building and loan association, or savings and loan association must

be utilized;

- The account must be non-interest-bearing, (ASK STUDENTS IF THEY CAN REMEMBER EXCEPTION TO THIS RULE?) or may generate interest which must accrue to a non-profit organization and may not be retained by the broker.
- 4. The name of the account must be established in the name under which the broker is doing business, as recorded in the Commission Office;
- 5. The title of the account must include the heading "Trust Account" (See the "Identification of Trust Accounts" Sections in the Sales and Property Management Chapters.)
- 6. Each trust account must be registered with the Real Estate Commission by completing a "Consent to Examine Trust Account" form.
- 7. Interest Bearing Accounts must be designated as such on the "Consent to Examine Trust Account" form;
- 8. Duplicate deposit slips and pre-numbered checks must bear the same name as the trust account.
- 9. Any broker establishing an interest bearing trust account must first establish?
- C. FDIC Requirements; each trust account must be maintained in an insured financial institution.
- **D.** Unclaimed Trust Funds; are usually in the form of earnest monies, escrowed funds, rental proceeds, security

		deposits, or uncashed trust account checks. Brokers can maintain the funds for five years making an effort to find the rightful owners. Records showing proof this has been done must be maintained. IF the owner cannot be located funds must be sent to the State of Nebraska's Treasure's Office – Unclaimed Property Division. NEVER PUT FUNDS IN THE BROKER'S EQUITY ACCOUNT.  E. Records Storage on Alternative Media; Under Title 299, Chapter 3, Section 001, (ASK Students to look this up in their law packet) brokers "must preserve for five years following its consummation records relating to any real estate transaction."  Records can be stored not only on paper forms but also on media.  F. Retention of Canceled Checks and Deposit Slips; Under Title 299, Chapter 3, Section 001, (ASK Students to look this up in their law packet) brokers "must preserve for five years following its consummation records relating to any real estate transaction." Check information must also be reserved for a period of five years.
15 min	BREAK	
45 min	Real Estate Sales Accounts	LECTURE; using Trust Account Manual.  A. Identification of Trust Account  1. Broker may operate as sole proprietor without a registered trade name.

	<ol> <li>Broker may operate as sole proprietor under registered trade name.</li> <li>Broker may operate under registered corporate name.</li> <li>Broker may operate under registered limited company, (LLC) name.</li> <li>If desired, "Trust Account" may be preceded by "Sales" or "Brokerage."</li> </ol>
	B. Trust Account Records
	Nebraska's Real Estate License Act and Rules require each broker to maintain a bookkeeping system which will clearly and accurately account for ALL trust funds and how they are disbursed.  Chapter 3-001 of Commission Rules; "It shall be the duty of each broker to preserve for five years following its consummation records relating to any real estate transaction."
(PG 76)	<b>SMALL GROUP ACTIVITY:</b> Divide class into groups of 3 or 4 and have them create a list of the items they feel are important for them, as real estate agents to keep records of. This should take approximately 10 minutes.
(PPT 142)	LARGE GROUP ACTIVITY: Compare list making a large group list. This should take approximately 10 minutes.  Trust Account Records:

- 1. Listing agreements and any extension thereto
- 2. Agency agreements and disclosures.
- **3.** Seller Property Condition disclosure statements, when applicable.
- **4.** Estimated closing cost and disclosures, when applicable.
- 5. Purchase agreements and any addenda thereto
- 6. Closing statements buyer and seller.
- 7. Checkbooks and checkbook registers.
- 8. Checks canceled, voided and unused.
- 9. Financial institution statements and reconciliations.
- **10.** Deposit slips originals and/or duplicates.
- **11.** Bookkeeping system general ledger and sub-ledger
- 12. Supporting vendor invoices, if applicable.
- **13.** Any other documents pertinent to the transaction.

**DISCUSS:** with students the importance of maintaining good records as agents when working with clients <u>and customers</u>.

What agents need to keep copies of?

What agents need to turn into brokers?

The importance of keeping financial information and other information PRIVATE both during the transaction and after.

### (PPT 143-144)

# LECTURE; using Trust Account Manual. C. Broker's Equity

"Broker's Equity" is a term most frequently used to describe the broker's personal funds which are maintained in the trust account.

Title 299, Chapter 3-004 of Nebraska Real Estate Commission Rules states, in part, "Funds deposited in the trust account will necessarily include monies which will ultimately belong to the broker, but such monies shall be separately identified in his or her trust account records and shall be paid to the broker by check drawn on the trust account after the same are due the broker."

**DISCUSS**; what the broker's funds are used for in the trust account, and what they cannot be used for.

### D. Handling Trust Funds – Receipts

Under the License Act Rules and regulations cooperative transactions between brokers require the earnest money be put into the trust account with 72 hours before the end of the next banking day after the offer is accepted. (Unless ALL parties have an interest.)

Parties can request funds be held in an "interest-bearing

account." Typically this is done when the earnest money is a significant amount and/or closing is delayed. Example may be a large farm sale where the buyer will not take possession until harvest.

DISCUSS; the IMPORTANCE of turning in accepted offers and earnest money checks IMMEDIATELY to brokers. Especially in this time of electronic offers being sent back and forth between parties. AGENTS MUST MAKE IT A PRIORITY TO RECEIVE AND DELIEVER THESE FUNDS IMMEDIATELY. AGENTS MUST RECEIVE A CHECK WHEN WRITING THE OFFER, NOT AFTER THE OFFER IS ACCEPTED.

**LECTURE**; using Trust Account Manual.

(PPT 145-149)

(PG 77)

### E. Handling Trust Funds – Disbursements

Title 299, Chapter 3-006, states: "In the case of cooperative sales between brokers, the selling broker, unless all parties to the transaction with an interest in the funds have agreed otherwise in writing, shall deposit the earnest money payment in his or her real estate trust account within 72 hours or before the end of the next banking day, after the offer is accepted,

in writing, and then forthwith transfer such earnest money deposit to the listing broker by issuing a check drawn on the selling brokers trust account." Chapter 3-006.01 further states, "If for any reason the earnest money check tendered to the selling broker is returned by the financial institution unpaid, the selling broker shall forthwith notify the listing broker, who shall immediately refund from his or her trust account the earnest money deposit which has been tendered by the selling broker."

Closings can be handled by;

- Licensed real estate brokers
- Licensed attorneys
- Title insurance agents licensed and authorized to engage in escrow activities
- Persons or entities regulated by the State Banking
  Department, the Federal Deposit Insurance Corporation,
  the Federal Office of Thrift Supervision, the Federal Farm
  Credit Administration, or the National Credit Union
  Administration, unless, prohibited by statute, rule or
  regulation. SEE F of the Sales Accounts Chapter of the
  Trust Accounts Manual.

No funds can be dispersed prior to closing without written consent of ALL parties.

Persons closing are required to have "Good Funds" which

are;

- a) Lawful money of the United States
- b) Wired funds
- c) Cashier's checks, certified checks, bank money orders, or teller's checks
- d) United States treasury checks, Federal Reserve checks, federal home loan financial institution checks, State of Nebraska warrants and warrants of a city of the metropolitan or primary class.

Once the closing has taken place, the broker is required to provide the buyer and seller a detailed closing statement which is a complete accounting of how the funds were disbursed.

Earned compensation or consideration should always be removed from the trust account at time of closing. All commission splits must be paid from the brokers OPERATING ACCOUNT, not trust account.

Brokers must ensure the sufficient funds are available at all times to cover any checks **on date of issuance**.

### F. Third Party Closings

Once the Broker has received an accepted offer to purchase and has received the earnest money, the money must be

		deposited into a Trust Account unless a third party, such as a
		title company, is being used. In such case the broker must:
		<ol> <li>Receive written authorization all parties agree to use of third party.</li> <li>Authorization from both buyer and seller allowing transfer of earnest money.</li> <li>Acquire written agreement of buyer and seller as to who will pay any applicable charges.</li> <li>Deposit earnest money into the trust account before transferring the earnest money to the third party closer.</li> <li>It is the responsibility of the broker to ensure that a copy of the closing statement is delivered to both the buyer and seller.</li> <li>The broker must also retain a copy for the transaction file.</li> </ol>
40 min	Real Estate	LECTURE:
	Property	
	Management	A. Identification of Trust Account
		Broker may operate as sole proprietor without a
	(PPT 150-154)	registered trade name.
		2. Broker may operate as sole proprietor under registered
	(PG 78-79)	trade name.
		3. Broker may operate under registered corporate name.
		4. Broker may operate under registered limited company,
		(LLC) name.
		B. Trust Account Records
		1. Management agreements

- **2.** Lease agreements
- 3. Checkbooks and checkbook registers.
- 4. Checks canceled, voided and unused.
- **5.** Financial institution statements and reconciliations.
- **6.** Deposit slips originals and/or duplicates.
- 7. Bookkeeping system general ledger and sub-ledger
- 8. Property owner financial reports.
- 9. Supporting vendor invoices.

### C. Broker's Equity

Similar to Sales Trust Accounts; a common violation found during the examination of property management trust accounts occurs when the broker uses a check on the trust account to pay an expense on behalf of the owner, but the owner does not have sufficient funds in the account to cover it.

# SEE III PROPERTY MANAGEMENT ACCOUNTS C. Broker's Equity MGMT C-2 8/06

**DISCUSS:** Similar to Sales Trust Accounts; a common violation found during the examination of property management trust accounts occurs when the broker uses a check on the trust account to pay an expense on behalf of the owner, but the owner does not have sufficient funds in the account to cover it.

**ASK:** What must a broker do to eliminate the possibility of a

negative fund balance?

### ANSWER(S):

- 1. Immediately prior to issuing any property management trust account check, contact the owner and request funds to cover the expense.
- 2. Provide a short-term loan from the broker's operating account, made payable to the trust account. OR
- 3. Prepare a journal entry on the trust account books which would reduce the balance in the broker's equity sub-ledger account, without creating a negative balance and increase the balance in the property sub-ledger account.

**DISCUSS:** Similar to Sales Trust Accounts; a common violation found during the examination of property management trust accounts occurs when the broker uses a check on the trust account to pay an expense on behalf of the owner, but the owner does not have sufficient funds in the account to cover it.

**ASK:** What may be considered "Trust Funds?

**READ:** Trust Funds" as defined by the License Act and Rules,

may include, but not be limited to down payments, earnest money deposits, money received upon final settlement, rents, security deposits, money advanced by a buyer or seller for the payment of expenses in connection with the closing of a real estate transaction, and money advanced by a broker's principle for the payment of expenses on behalf of that principle.

### E. Handling Trust Funds – Disbursements

Once funds are deposited into a trust account, the written management agreement will determine disbursements. Vendor invoices should be signed off by the owner, unless stated otherwise in the management agreement. Broker is prohibited from authorizing a financial institution to automatically remove trust funds, example mortgage payment.

Broker must ensure sufficient funds are available.

# SEE III. PROPERTY MANAGEMENT ACCOUNTS, E. Handling Trust Fund – Disbursements, MGMT E-1, 8/06

**F. Trust Account Bookkeeping**; Advise students to review Property Management Manual. This is not something a new licensee should be concerned with unless they are working for

a property manager. It is advised they take a Property Management course.

#### G. Trust Account Examinations

Each Broker can expect to have each trust account examined on an irregular schedule, and the exam is unannounced.

**ASK:** What will a broker be asked to provide for a trust account examination?

#### **ANSWER:**

- 1. Management agreements
- 2. Lease agreements
- 3. Checkbooks and checkbook registers
- 4. Checks canceled, voided, and unused
- 5. Financial institution statements and reconciliations
- 6. Deposit slips originals and/or duplicates.
- 7. Bookkeeping system general ledger and sub-ledgers.
- 8. Supporting vendor invoices.
- 9. Any other pertinent files or documents.

### H. Ownership Interest

**50/50 RULE**; If a broker owns the majority interest in a piece of real estate, 50.1% they are acting as a general partner. 50.0% or less, and is the managing broker, funds MUST be deposited. If a broker receives a management fee they are acting more

		as a licensee.  NOTE: AGAIN, Instructors it is important to read and become familiar with the TRUST ACCOUNT MANUAL. Even if you are an experienced property manager.  REMIND STUDENTS FAIR HOUSING LAWS APPLY TO PROPERTY MANAGERS!
		Q&A: Ask Learners what questions they have regarding Trust Accounts.
15 min	SPEED QUESTIONS	ACTIVITY:  1) A relationship between an agent and their client is called; a. Friend. b. Business acquaintance. c. Agency

d. Brokerage
<ul> <li>2) The term most frequently used to describe the brokers personal funds which are maintained in the trust account is;</li> <li>a. Brokers' Equity</li> <li>b. Reconciliation</li> <li>c. Bank statements.</li> <li>d. None of the above</li> </ul>
<ul> <li>3) Closings can be handled by the following individuals;</li> <li>a. Licensed attorneys.</li> <li>b. Licensed agents and brokers.</li> <li>c. Licensed brokers, agents and attorneys.</li> <li>d. Licensed brokers, attorneys, and title insurance agents.</li> </ul>
<ul> <li>4) A broker has used a check on the trust account to pay snow removal on behalf of an owner, but the owner does not have sufficient funds in the account to cover the check. What must the broker do to eliminate the possibility of a negative balance?</li> <li>a. Immediately prior to issuing any property management trust account check, contact the owner and request funds to cover the expense.</li> <li>b. Provide a short-term loan from the broker's operating account, made payable to the trust account.</li> <li>c. Prepare a journal entry on the trust account books which would reduce the balance in the broker's equity sub-ledger account, without creating a negative balance and increase the balance in the property sub-ledger account.</li> <li>d. All of the above.</li> </ul>

· · · · · · · · · · · · · · · · · · ·		
	5) Agents must receive a	when writing the offer, not after the offer
	is accepted.	
	a. Check	
	b. Credit card number.	
	c. Debit card number.	
	d. None of the above.	

**MODULE 7:** "Thou Shalt Not"

Objectives:

### Real Estate Law

• Learn 81-885.24 Commission; Investigative powers; disciplinary powers; civil fine; violations of unfair trade practices.

## Nebraska License Law Practice Case Study

 Learners will be challenged with potential License Law Violations and Questions.

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

NOTE: The events and names are fictional in each case study.

If students do NOT already have a packet, they may go to the NREC website; <a href="https://www.nrec.ne.gov">www.nrec.ne.gov</a> to get one or call the Commission at 402-471-2004 to have one mailed directly to them.

# (PPT 155-156)

## MODULE 7: "Thou Shalt Not"

Time	Topic	Lecture & Activities
5 min	Introduction to 81- 885.24	LECTURE: Share with learners in your own words what 81-885.25 is, and why you feel it is important.
30 min	Crossword	ACTIVITY:
		Give learners 20 minutes to complete crossword in class.
	(PPT 158)	Then take 10 minutes to review answers and definitions before
		moving on.
	(PG 84-85)	
		CROSSWORD KEY
		Across
		6. <b>ADVERTISEMENT</b> An announcement to the public.
		11. MISREPRESENTATION A false statement or concealment of
		a material fact.
		12. <b>GIFT</b> a present.
		16. INCOMPETENCE unable to do one's job well.
		19. <b>BLOCKBUSTING</b> inducing owners to sell or rent based on
		representations that persons of a particular race, religion,
		national origin, etc., are moving into the area.
		20. <b>PUFFING</b> Statements of opinion and exaggeration.

- 21. **LAND** the earth's surface, below to the center, above to infinity, and all natural things attached.
- 22. **BROKER** one who acts as an intermediary on behalf of others for a fee.

#### Down

- 1. **DISCLOSURE** To make known or uncover.
- 2. **FRAUD** Intentional misstatement of fact to induce someone to take a particular action.
- 3. **DURRESS** Inability of a person to exercise free will because of fear from another party.
- 4. **FIDUCIARY** One legally placed in a position of trust and confidence.
- 5. **ACCOUNT** Statement of money received and paid, a bill, report, or description of finances.
- 7. **REQUIREMENT** Something needed or a necessary condition.
- 8. **TRUST** Type of account used for all money RECIEVED by a broker, escrow agent or the temporary custodian of funds for others in a real estate transaction.
- 9. **AGENCY** Relationship between a broker or agent and a principal.
- 10. **COMMINGLING** Mix the money or other property of his or her principle with his or her own.
- 13. **CONTRACT** Agreement among competent parties to do or not to do some legal act(s) and supported by legal considerations.
- 14. **STEERING** Channeling home seekers to areas on the basis

		of their race, color, religion, etc. 15. <b>REDLINING</b> Refusing to make loans or issue insurance in certain areas, based on the presence of a protected class. 17. <b>CONVICTION</b> to be proven guilty, especially in a court of law. 18. <b>HUD</b> Department of Housing and Urban Development.
20 min	Unfair Trade Practices (PPT 159-160) (PG 86)	WORKSHEET; Give learners 10 minutes to complete worksheet in participant guide. Activity is designed to help them gain a better understanding of what is in law 81-885.24.  Large Group: Review answers.
20 min	81-885.25 Censure, revoke, or suspend license; impose civil fine; cease and desist order; hearing notice; contents THROUGH 81.885.31. Civil fines; distribution; collection procedure.	<ul> <li>LECTURE: Read 81-885.25 THROUGH 81.885.31 out loud in large group rotation then ask; <ul> <li>What must the commission do before they can censure a licensee? Before NREC can fine, censure, suspend or revoke a license the licensee is entitled to a hearing.</li> <li>Twenty days prior to the hearing the NREC must notify the licensee of the following in writing; 1) date and 2) location of hearing in addition to 3) charges.</li> <li>May the licensee have representing counsel at the hearing? Yes, the licensee can be heard in person or by counsel.</li> </ul> </li> </ul>

	(PPT 161)	<ul> <li>Can there be witnesses present to testify? Yes! "In the preparation and conducting of the hearing the director shall have power to issue and sign subpoenas to require the attendance and testimony of any witness and the production of any papers, book or documents."</li> <li>If a witness refuses to attend can a deposition be taken? Yes!</li> <li>Does the commission have the power to revoke or suspend a real estate license? Yes! NREC has the power to fine, censure, suspend, stay a suspension, or revoke a license.</li> <li>Can a commission decision be appealed? Yes! To the District Court.</li> <li>Where do ALL fines go? State Treasurer for distribution in accordance with Article VII, section 5, of the Constitution of Nebraska.</li> </ul>
30 min	NREC Violation Case Studies	ACTIVITY:
		SMALL GROUP: Attachment 7C
	(PG 87-89)	Divide class into 4 or 5 small groups and have them complete attachment 7C in the Participant's Guide.  Instruct each group to use their copy of the Nebraska License
		Law to find answers.
		Have one person in each group write their answers to review in large group. If the group has diverse answers,

30 min	NREC Violation Case Study (PPT 162-168)	LARGE GROUP: Discuss and debate outcome of answers.  One representative from each group should stand up to represent group.  Take turns letting each group share their answers.  Debate and discuss each group's answers.  Instructors should challenge answers RIGHT and WRONG!  Make them think!
15 min	YOU'RE THE EXPERT	LECTURE:  Share a personal story regarding the importance of real estate laws and the impact they have on your career.  • How important are real estate laws in your career?  • Talk about Agency and when you implement First Substantial Contact.  • How to educate clients and customers of Agency.  • How to make yourself look like a professional by using Agency.

# **Attachment 7B**

Use 81-885.24 to complete the following.

group,sex_	,familial	status	, or disability t		al estate for sale or
	operty, terms, value			curate in any material particular business conducted is cons	
	nan his or her emplo	oying broker w		on by an associate brokent of his or her employing	-
4) _Commingling_ violation of the Unfa	•	r other persona	l property of h	is or her principals with his	or her own is a
5) Failing to include	e a fixeddate	of _	expiratio	on	
In any written listing Unfair Trade Practic		ling to leave a	copy of the agr	reement with the principal i	s a violation of

MODULE 8: SUBDIVISIONS, TITLE 299 & 305

Objectives:

## Subdivisions

 Access students' knowledge of real estate subdivision. Introduce basic concepts of the laws that affect subdivisions.

## Title 299 & 305

• Review laws and practices in Title 299 & 305 which are drafted and encted by NREC.

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

If students do NOT already have a packet, they may go to the NREC website; <a href="https://www.nrec.ne.gov">www.nrec.ne.gov</a> to get one or call the Commission at 402-471-2004 so one can be mailed directly to them.

NOTE: PPT slides should look familiar to students when lecturing Title 299. This should help jog their memories of what has already been discussed.....and yours!

(PPT 168-169)

# MODULE 8: Subdivisions, Title 299 & 305

Time	Topic	Lecture & Activities		
15 min	SUBDIVISIONS	INTRODUCTION; Ask learners:		
	(PPT 171-173)	<ul><li>What do learners know about subdivisions?</li><li>How many people live in a subdivision?</li></ul>		
		Lecture & Read; 81-885.33 Subdivision real estate; sale or offer to sell; requirements. THROUGH 81.885.34 Subdivision real estate; sale; subdivision certificate; application; contents; fee.		
		<b>List</b> ; Give Learners 5 minutes to make a list on a blank sheet of paper what a person needs to provide the NREC when making application to subdivide real estate. After time expires, ask who has the longest list? Class to compare list to reading as a large group.		
15 min	81-885.35 Subdivision real estate; investigation; expenses; certificate;	<ul> <li>Subdivisions; 1) residential lots, 2) consisting of 25 or more lots, which 3) uses promotional sales techniques.</li> <li>Land in a subdivision may be listed and sold ONLY by a Nebraska licensed broker and her associate brokers and salespersons.</li> </ul>		
	conditions. THROUGH 81-	<ul> <li>Before the subdivision can be listed, a subdivider MUST make application for a subdivision certificate to the</li> </ul>		

	885.42 Subdivision real estate; sales of twenty-five or more lots.  (PPT 174-175)  (PG 92-93)	<ul> <li>NREC. The application filing fee is \$100 plus \$25 for each 100 lots or a fraction there of.</li> <li>READ: 81-885.34 THROUGH 81-885.40 Instructor, you may want to rotate each paragraph. Instruct learners to highlight subdivisions it will be on the State portion of the Exam.</li> <li>SAY; "NO ADVERTISING may be used to indicate the subdivision is NREC approved."</li> <li>In addition; any subdivider who does not have a subdivision certificate is guilty of a Class II misdemeanor.</li> <li>ASK: Why it is important to understand subdivision laws? Who remembers what happened to subdivisions through the down-turn?</li> </ul>
20 min	Title 299 (PPT 176-177) (PG 95)	LARGE GROUP DISCUSSION: Title 299; What is it?  Title 299: Drafted and enacted by the Nebraska Real Estate Commission, further defines the laws and procedures in the Nebraska Real Estate License Act.  • Is it an interpretation or addition of the Nebraska License Law?  • Have learners interpret what they think Title 299 is, • Why we have it, • Have they read it?

40 min	T:H- 200	ACTIVITY: Learners will use it as a review writing one multiple choice question for each of the six chapters (1-5 & 7) in Title 299.  This will take some time, as learners will need to write questions, including an answer key.  TURN IN: Make sure each learner has given you a copy of the questions and answers for assessment. Electronically and/or written.
40 min	Title 299	ACTIVITY:  SPEED DATING: Split classroom into two groups, counting off 1-2, 1-2, etc. Let 1's ask 2's their questions, rotating 1's to left every 2 minutes.  SPEED DATING: Reverse. Let 2's ask 1's their questions, rotating 2's to left every 2 minutes.
15 min	BREAK	
5 min	Chapter 1 – LICENSES; APPLICATIONS; TERMS, DEFINED; EXAMINATIONS; SURRENDER, SUSPENSION OR REVOCATION;	<ul> <li>LECTURE:</li> <li>MAKE SURE LEARNERS HAVE THEIR CANDIDATE HANDBOOK! IF NOT, HAVE THEM CONTACT NREC TO GET ONE.</li> <li>ALL APPLICATIONS MUST BE FILED WITH THE NREC AND APPROVED BEFORE THE APPLICANT CAN SCHEDULE THE EXAM.</li> <li>IF YOU DON'T TAKE THE TEST AS SCHEDULED YOU FORFEIT</li> </ul>

RENEWAL;
<b>CANCELLATION</b> ;
REINSTATEMENT;
TRANSFER OF
LICENSE.

(PPT 178)

THE EXAMINATION FEE, UNLESS YOU HAVE GIVEN THE REQUIRED EXAMINATION NOTICE.

- MUST INCLUDE SOCIAL SECURITY NUMBER AND A PASSPORT TYPE PICTURE THAT IS LESS THAN 12 MONTHS OLD.
- PERSONS WANTING TO OBTAIN A BROKERS' LICENSE MUST FILL OUT AN APPLICATION WITH NREC AND PASS EXAMINATION AS CONTRACTED BY NREC.
- ALL APPLICANTS MUST HAVE APPROVAL FROM NREC TO SIT FOR EXAM. CHECK CANDIDATE HANDBOOK FOR SCHEDULE.
- Associate brokers or salespersons upon surrendering license or when an order or revocation of a license becomes final, MUST have their license forwarded to the NREC by broker.
- Failure to renew license by December 31 of the year renewal is due, license will automatically expire. At this point a licensee can no longer perform real estate activities.
- IF a licensee fails to pay a renewal fee prior to July 1, they must meet ALL requirements of a new applicant. HAVE learners refer to 81-885.53 and 81-885.14(1). READ out loud.
- Inactive broker or salespersons must renew licenses by making application before December 1 to avoid late fee by submitting renewal fee with renewal application.

	<ul> <li>Licensees who enter the armed services or are called to active duty after they have become actively licensed are NOT required to pay a renewal fee or complete CE requirements during period of service.</li> <li>When a licensee transfers a license, their license may be considered on INACTIVE STATUS UNTIL TRANSFER IS COMPLETED.</li> </ul>
Chapter 2 – BUSINESS PRACTICES; EMPLOYMENT OF SALESPERSON OR ASSOCIATE BROKER; ADVERTISING; SOLICITING LISTINGS OR REPRESENTATION; TRANSMISSION OF WRITTEN OFFERS TO OWNER; CLOSING REAL ESTATE TRANSACTIONS (PT 179)	<ul> <li>If a broker whose primary business is not real estate sales, and who is unable to supervise salespersons, may not employ salespersons or associate brokers.</li> <li>Brokers must record their brokerage(s) with the NREC.</li> <li>"Advertising shall include ALL forms of identification, representation, promotion and solicitation disseminated in any manner and by any means of communication to the public for any person related to licensed real estate activity." All advertising should be approved by your broker and include your broker's name on it.  ADVERTISING cannot be misleading or inaccurate advertising under Section 81-885.24(2). LEARNERS SHOULD HIGHLIGHT this section.</li> <li>Every salesperson, associate broker, and broker is prohibited from advertising under his or her name the offering for sale, purchase, or exchange of any real property unless they are the owner.</li> <li>If more than one offer is made BEFORE the owner has accepted an offer or closed on an offer, in writing, it</li> </ul>

		must be transmitted to the owner for consideration. SHARE a story if you have one.
5 min	Chapter 3 – RECORDS; TRUST ACCOUNTS; REQUIREMENT; DISPOSITION OF EARNEST DEPOSITS.	<ul> <li>Brokers MUST keep records relating to any real estate transaction for a period of 5 years.</li> <li>Brokers MUST maintain a bookkeeping system in compliance with the law relating to maintaining trust accounts.</li> </ul>
	(PPT 180)	<b>Q&amp;A:</b> Ask what "funds" refers to? Earnest money deposits, settlements, rents, security deposits, money advanced by a buyer or seller to pay expenses connected to a closing of a real estate transaction and money advanced by a broker's principle for expenditures on behalf of the principle.
		<ul> <li>Earnest money and other funds relating to the sale of real estate must be deposited into the trust account.</li> <li>Funds deposited in the trust account can only be drawn with a check from the trust account and cannot be comingled with other funds belonging to the broker.</li> <li>Funds must be deposited within 72 hours.</li> <li>If there is a dispute regarding earnest money, a written release must be signed by all parties before funds are dispersed.</li> </ul>
3 min	Chapter 4 – SUBDIVISONS; ADVERTING;	<ul> <li>All advertising for subdivided land in NEBRASKA must include the name and address of the designated broker.</li> <li>Designated brokers must submit a statement on</li> </ul>

	DESIGNATED NEBRASKA REAL ESTATE BROKER; FINANCIAL STATEMENT REQUIREMENTS  (PPT 181)	<ul> <li>appropriate form provided by NREC acknowledging responsibility for the subdivider actions.</li> <li>Bookkeeping must be in order and a certified audited financial statement, see SEC 81-885; 34(7), must be prepared and reported.</li> </ul>
10 min	Chapter 5 – DISCIPLINARY MATTERS; COMMISSION DISPUTES; DISCUSSION BY COMMISSIONERS; ACTIONS DEMONSTRATING NEGLIGENCE, INCOMPENTENCY, OR UNWORTHINESS.  (PPT 182)	ACTIVITY: LARGE GROUP READ PARAGRAPHS IN ROTATION FOR CHAPTER FIVE.

1 min	Chapter 6 – COMPLAINT PROCEDURE; FILING; INVESTIGATION; HEARINGS.  (PPT 183)	LECTURE: REPEALED! Title 305, CHAPTER 4 replaces this CHAPTER, effective NOVEMBER 19, 1997.
10 min	Chapter 7 – CONTINUING EDUCATION ACTIVITIES; REQUIRED HOURS; APPROVAL; RESTRICTIONS; DENIAL; REVOCATION; APPEAL PROCESS; RECORD KEEPING.	<ul> <li>Licensees must complete 18 hours of continuing education every two years, beginning the year AFTER they obtain their license. EXPLAIN; a licensee who becomes licensed any month in 2015, would have from January 1, 2016 until November 30, 2017 to complete their continuing education.</li> <li>First 12 hours will have 6 hours of "ethical decision making or federal or state laws, rules or regulations dealing with or pertaining to real estate or real estate transactions." EXPLAIN: These are courses identified with an "R" at the end.</li> <li>Six additional hours of "broker approved" training is also required (have learners refer back to 81-885.51) and READ 002 of Title 299 out loud.</li> <li>Continuing education courses cannot be repeated in a four year period. "R" courses are not subject to this rule.</li> </ul>

		<ul> <li>Qualification for CE:</li> <li>By NREC</li> <li>003.01 A states; "CE activity contributes to the maintenance and improvement of the quality of real estate services provided by real estate licensees to the public."</li> <li>In-class CE must consist of at least 3, but no more than 8 hours in a day. Broker Approved must be at least 60 minutes. Distance education MUST have content that would consist of at least 3 hours of in-class training.</li> <li>Provider has submitted a complete application as per the NREC at least 30 days prior to the CE activity.</li> <li>Instructor has been approved by NREC and meets other standards set by the State of Nebraska.</li> </ul>
		<b>Q&amp;A:</b> Can a salesperson or broker take training outside the State of Nebraska? YES! If it is approved by NREC and meets instruction/provider requirements or is approved by other jurisdictions.
20 min	Title 305 Chapter 1 – Rule of Practice and Procedure for Negotiated Rulemaking	LECTURE: What is Title 305? Nebraska's Real Estate Commission rules governing the creation of rules and regulations and procedures for disciplinary orders and hearings.

THROUGH Chapter		
4 - Rule of Practice		
and Procedure for		
<b>Contested Cases</b>		

(PPT 184-188)

(PG 98)

**ASK:** What is Title 305?

### LECTURE;

- Chapter 1 Rules of Practice and Procedure for Negotiated Rulemaking; established a framework for a negotiated rulemaking process consistent with the Administrative Procedure Act and the Negotiated Rulemaking Act.
- Chapter 2 Rules of Practice and Procedure for Petitioning for Rulemaking; any person may petition the NREC requesting promulgation (communication), amendment, or repeal of a rule or regulation.
- Chapter 3 Rules of Practice and Procedure for Declaratory Orders; this chapter pertains solely to the procedure to be used by any person or entity seeking issuance of a declaratory order by the commission. Any person may petition NREC for issuance of a declaratory order, which may be requested on the applicability of a statute, rule, regulation, or order enforced by the NREC. "Applicability refers to the appropriateness of the relation of the law to the person, property, or state of facts, or its relevance under the circumstances given. It may include such questions as whether the law applies

		<ul> <li>at all, to whom it applies, when it applies, how it applies, or which law applies."</li> <li>Chapter 4 – Rules of Practice and Procedure for Contested Cases; this law applies to all contested case within the jurisdiction of the NREC. Any person whose legal rights, duties, privileges are affected by the decision of the Director may apply for a public review. If the person is still aggrieved by the final decision they may contest the case to judicial review under the Administrative Procedure Act or any other means provided by law.</li> </ul>
15 min	Title 299 & 305	<ul> <li>LARGE GROUP DISCUSSION;</li> <li>Title 299 and 305 <ul> <li>What are they? Rules for regulations.</li> <li>Are they different than what the learner thought they were at the beginning of Module 8? Opinion of learner.</li> <li>Why is it important to know this information? Opinion of learner.</li> <li>What other rules do they feel should be introduced into the real estate industry?</li> </ul> </li> <li>Q&amp;A Review the "Speed dating" exercise if time allows, and ask some of the questions in a large group.</li> </ul>

15 min	SPEED QUESTIONS	ACTIVITY;
	(PPT 189) (PG 100)	<ol> <li>The following filing fee must accompany the application for a subdivision;</li> <li>a. One hundred dollars.</li> <li>b. Five hundred dollars.</li> <li>c. One hundred dollars plus twenty-five dollars for each one hundred lots or fraction thereof to be offered for sale.</li> <li>d. Five hundred dollars plus twenty-five dollars for each one hundred lots or a fraction thereof to be offered for sale.</li> </ol>
		<ul> <li>2) Any person or subdivider acting as a broker, salesperson, or subdivider without having first obtained the required license or subdivision certificate may be;</li> <li>a. Guilty of a felony.</li> <li>b. Under suspicion.</li> <li>c. May be found guilty of a Class II misdemeanor</li> <li>d. None of the above</li> </ul>
		<ul> <li>3) Title 299 is a:</li> <li>a. Section of the law stating how many subdivision may be developed in Nebraska.</li> <li>b. An interpretation or addition of the Nebraska License Law.</li> <li>c. Section of law stating how many agents may sell real estate in Nebraska.</li> <li>d. Section of law stating how many brokers may operate real estate companies in Nebraska.</li> </ul>
		4) Nebraska's Real Estate Commission rules governing the creation of rules and regulations and procedures for disciplinary orders and hearings is;

a. Title 299	
b. Title 301	
c. Title 305	
d. None of the above	
5) Effective November 19, 1997, Titl	le 299; CHAPTER 6; COMPLAINT
PROCEDURE; FILING: INVESTIGA	ATION; HEARINGS will be replaced by;
a. Title 305, Chapter 4	c. Title 305, Chapter 24
b. Title 305, Chapter 14	d. None of these are correct answers

**MODULE 9: AGENCY RELATIONS** 

Objectives:

# Agency

 Students should be able to define what agency is and explain the different types of agency available to the consumer.

# First Substaintal Contact

 Learners should understand what First Substaintial Contact is and when to use it.

# Key Terms

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

If students do NOT already have a packet, they may go to the NREC website; <a href="https://www.nrec.ne.gov">www.nrec.ne.gov</a> to get one or contact the Commission at 402-471-2004 to have one mailed directly to them. (PPT 189)

# Module 9: Agency Relations

Time	Topic	Lecture & Activities
15 min	Agency Relations (PPT 190-192) (PG 102)	LARGE GROUP DISCUSSION; Q&A: What is Agency? Agency is the relationships between real estate brokers or sales persons who represent the interest of or act as an agent for persons who are sellers, landlords, buyers or tenants who have rights and/or interest in real property.
		<ul> <li>LECTURE: History of Agency; <ul> <li>For years, Sellers were always the primary. Agents who brought buyers to the table were considered "subagents" to the seller.</li> <li>1980's buyer agency became a trend in real estate transactions.</li> <li>Laws vary from state-to-state.</li> </ul> </li> <li>ACTIVITY: Instruct learners to find ARTICLE 24, AGENCY RELATIONSHIPS in their packets.</li> </ul>

### **READ & HIGHLIGHT;**

**76-2401.Legislative findings.** The Legislature finds, determines, and declares that (1) the application of the common law of agency to the relationships between real estate brokers or salespersons and persons who are sellers, landlords, buyers, or tenants of rights and interest in real property has resulted in misunderstandings and interest of the public. (2) the real estate brokerage industry has a significant impact consequences that are contrary to the best upon the economy of the State of Nebraska, and (3) it is in the best interest of the public to codify in statute the relationships between real estate brokers or salespersons and persons who are sellers, landlords, buyers, or tenants of rights and interest in real property.

**EXPLAIN**: Definitions for Article 24 in PG can be found in sections 76-2401 to 76-2416. NOTE: This will be used later in the module.

#### LECTURE:

**Agency Relations**; according to NAR,

"Agency Relationship – someone who represents your best interests in a real estate transaction and owes you fiduciary responsibilities. Agency relationships must be established in writing for seller agency agreements, and may be in writing

		for buyer agency agreements, and require;  • Loyalty  • Obedience  • Disclosure  • Confidentiality  • Reasonable care and diligence  • Accounting"  Q&A:  • Why do we have Agency?  • What do Agency Relationships require?
10 min	Assess Learning; Sections 76-2401 to 76-2430 Definitions and Multiple Choice.  (PG 104)	ACTIVITY; Attachment 9A Matching, Definitions and Multiple Choice.
10 min	Assess Learning;	<b>REVIEW ACTIVITY:</b> Sections 76-2401 to 76-2416 Definitions and

	REVIEW ASSESSMENT; Sections 76-2401 to 76-2430 Definitions and Multiple Choice.	Multiple Choice.
20 min	Agency Relations	Licensees may act as both a "Limited Agent" for buyers, sellers, landlords and tenants or "Dual Agent" which means they represent both the buyer and seller or the landlord and tenant.  Sec 76-2418. Buyer's Agent or tenant's agent; powers and duties; confidentiality; immunity' disclosures required. Interpret;
		Buyers Limited Agent – "A single limited agent with duties and obligations to the buyer as set out in Neb. Rev. Sat. Sections 76-2401 et. Seq. and 301 NAC Chapter 1 and who has entered into a brokerage relationship with, and therefore only represent, the buyer in the real estate transaction. This relationship may be entered into writing. However, under Nebraska law, licensees are considered single, limited agents of the buyer unless they have entered into a written brokerage relationship with a seller or are a limited dual

agent."

#### **DUTIES:**

- Licensees act as limited agents to a buyer or tenant.
- Perform to terms of any written agreements made with clients. WRITTEN BUYER'S AGENCY AGREEMENT IS NOT REQUIRED, BUT BUYER AGENCY DUTIES STILL APPLY.
- Exercise reasonable skill and care for the client.
- Promote interest of client with the utmost good faith, loyalty, and fidelity.
- Agents must perform according to the terms of the agreement, they cannot favor one party over another.
  - Seek price and terms acceptable to buyer.
  - Present all offers unless client is already in another contract.
  - Disclose IN WRITING all "material adverse facts" to client. Q&A: Why do the learners think this may be important? To protect themselves as well as the buyers.
- Account for ALL money and property received in a timely fashion. Q&A: How soon does earnest money need to be delivered to broker? ASAP! Broker has 72 hours to deposit into Trust Account.
- DO NOT DISCLOSE ANY PERSONAL OR CONFIDENTIAL INFORMATION REGARDING CLIENT. Unless you have the WRITTEN CONSENT of your client.

Sec. 76-2417. Seller's agent or landlord's agent; powers and duties; confidentiality; immunity; disclosures required.

Sellers Agent-"A single limited agent with duties and obligations to the seller as set out in Neb. Rev. Stat. Sections 76-2401 et. Seq. and 301 NAC Chapter 1 and who has entered into a written brokerage relationship with, and therefore only represents, the seller in a real estate transaction."

#### **DUTIES:**

- Licensees act as limited agents to a seller or landlord.
- MUST enter into a written agreements which specifies;
  - o Duties & responsibilities
  - Compensation
  - Expiration date
  - Agency
  - COPY OF WRITTEN AGREEMENT (LISTING) MUST BE LEFT WITH SELLER OR LANDLORD. Q&A: In today's real estate world what are some ideas of how to do this?
- Perform on terms of written agreement.
- Exercise reasonable skill and care for the client.
- Promote interest of client with the utmost good faith, loyalty, and fidelity.
- Agents must perform according to the terms of the agreement, they cannot favor one party over another.

- Present all offers unless client is already in another contract. Once a property is under contract an agent is not required to seek additional offers; however they must present ALL offers delivered to them.
- Advise clients to seek expert opinions when necessary. REMEMBER you are a real estate agent, and NOT an expert at everything.
- Disclose IN WRITING all "material adverse facts" to client. Q&A: Why do the learners think this may be important? To protect themselves as well as the seller.
- Account for ALL money and property received in a timely fashion. Q&A: How soon does earnest money need to be delivered to broker? ASAP! Broker has 72 hours to deposit into Trust Account.
- Follow local, state, and federal housing laws INCLUDING FAIR HOUSING LAWS.
- DO NOT DISCLOSE ANY PERSONAL OR CONFIDENTIAL INFORMATION REGARDING CLIENT. Unless you have the WRITTEN CONSENT of your client.

Sec. 76-2419. Dual agent; powers and duties; confidentiality; immunity; imputation of knowledge or information.

**Dual Agency** – "A limited agent, who with the written

informed consent of all parties to a contemplated real estate transaction, has entered into a brokerage relationship with, and therefore represents, both the buyer and the seller. The dual agent has certain duties and obligations to both the buyer and the seller as set out in Neb. Rev. Stat. 76-2401 et. Seq."

- Dual Agency <u>MUST be in writing</u> with the consent of ALL parties involved in the transaction.
- Dual agent may disclose any information to either party if it is relevant to the transaction, with the exception of price or other motivating factors by either party.
- Treat both clients with reasonable skill and care. Giving them good faith, loyalty and fidelity;
  - Terms of contract MUST be agreeable to both parties.
  - o All offers must be presented.
  - o Disclose "material adverse facts."
  - o Refer clients to experts such as home inspectors, ET.
  - Account for money and property.
  - Comply with local, state, and federal laws including FAIR HOUSING.
- DO NOT DISCLOSE ANY PERSONAL OR CONFIDENTIAL INFORMATION REGARDING CLIENT. Unless you have the WRITTEN CONSENT of your client.

		<b>REFERENCE</b> : Agency Form, which will be provided by their brokerages when they work in real world real estate. It will also be referenced in an activity later in this module. In addition the "Consumer Guide to Buying and Selling Homes," published by NREC can be shared as a tool for consumers.
		DISCUSS: difference between a Buyer's Agent, Seller's Agent and Dual Agency
		RELATE: Instructor to share personal experience in representing types of Agency. NOTE: DO NOT DISCLOSE PROPERTY ADDRESS, NAMES, or ANY OTHER PERSONAL INFORMATION OF PAST CLIENTS AND/OR PEERS.
10 min	Brokerage	Lecture and Read;
	Responsibilities;	76-2420. Designated broker; written policy; relationships.
	76-2420.	<ul> <li>Designated brokers MUST have a written agreement</li> </ul>
	Designated broker;	identifying and describing different types of agency
	written policy;	available to the client which are allowed by the broker.
	relationships.	NOTE: Brokers only have to offer one type of agency.
	76-2421. Licensee	For example they may only represent buyers.
	offering brokerage	
	services; duties.	76-2421. Licensee offering brokerage services; duties.
	76-2422. Written	At earliest "practicable time" or following the first
	agreements for	substantial contact with a seller, landlord, buyer or
	brokerage	tenant AGENCY DISCLOSURE MUST BE PROVIDED IN

	services; when required.	<ul> <li>76-2422. Written agreements for brokerage services; when required.</li> <li>READ out loud paragraph (1) all written agreement for brokerage services on behalf of a seller, landlord, buyer, or tenant shall be entered into by the designated broker on behalf of that broker and affiliated licensees, except that the designated broker may authorize affiliated licensees in writing to enter into the agreement on behalf of the broker. A copy of a written agreement for brokerage services shall be left with the client or clients.</li> <li>Q&amp;A: What is a designated broker? 81-885.01(4) Means an</li> </ul>
		individual holding a broker's license who has full authority to conduct the real estate activities of a real estate business.
10 min	First Substantial Contact	LECTURE:
	(PPT 195-204)	First Substantial Contact, taken from COMMISSION COMMENT, Spring 2013.
	(PG 103)	ACTIVITY: Learners should locate and highlight 76-2421

		READ & INTERPRET: for this lecture.
10 min	Agency Disclosures; NREC Website BROKERAGE RELATIONSHIPS IN REAL ESTATE TRANSACTIONS FORMS (PPT 205)	READ & INTERPRET: for this lecture.  ACTIVITY:  Have students pull up forms on smart phone. This will take some PATIENCE, time and guidance. RECOMMEND PRATICING FIRST ON YOUR OWN PRIOR TO INSTRUCTION.  Agency Disclosures; NREC Website BROKERAGE RELATIONSHIPS IN REAL ESTATE TRANSACTIONS FORMS  http://www.nrec.ne.gov/licensing-forms/formlist.html#Form5  • New Agency Disclosure Form Instructions, effective 5/1/2015  • Agency Disclosure Information for Buyers and Sellers  BROKERAGE RELATIONSHIPS IN REAL ESTATE TRANSACTIONS FORMS  http://www.nrec.ne.gov/legal/policyinterpretation.html#pi38
		http://www/nrec/ne.gov/consumer-info/index.html http://www.nrec/ne.gov/legal/brokeragerelationshipinfo.html
		<ul> <li>http://www.nrec.ne.gov/licensing-forms/formlist.html#Form5</li> <li>Agency Disclosure Common Law Agency Addendum (Attach to Agency Disclosure)</li> </ul>

		DISCUSS the use of electronic signatures.
15 min	BREAK	
30 min	Agency Relations Case Study	SMALL GROUP:
	,	Divide learners into small groups of 4 or 5. Share Commission
	(PPT 206)	Ruling Case 2008-029 on PPT.
	(PG 105)	COMMISSION RULINGS;
		Case 2008-029 Commission vs. ( <i>Tyler Doe</i> ,) Salesperson. Stipulation and Consent Order. License censured; plus an additional three (3) hours of continuing education in the area of agency to be completed by March 25, 2009. [Violated Neb. Rev. Stat. 76-2421 (1) Licensee offering brokerage services; duties. (1) At the earliest practicable opportunity during or following the first substantial contact with a seller, landlord, buyer, or tenant who has not entered into a written agreement for brokerage survives to that person or who is providing brokerage services for that property shall: (a) Provide that person with a written copy of the current brokerage disclosure pamphlet which has been prepared and approved by the commission; and (b) Disclose in writing to that person which party the licensee is representing. Respondent Doe failed to have the buyers sign an Agency Disclosure at the earliest practicable opportunity during or following substantial contact with the parties. 8/26/2008

		RESEARCH: Neb. Stat. 76-2421 in License Law Packet.  IDENTIFY: Salesperson error(s).  DEMONSTRATE: Learners to demonstrate how they would recommend resolving these violations.  DISCUSS as Large Group.	
		NOTE: Even though this information is public knowledge; Salesperson name is NOT disclosed.	
30 min	Agency Relations Case Study	SMALL GROUP:	
	(PPT 207)	Divide learners into small groups of 4 or 5. Share Commission Ruling Case 2008-029 on PPT.	
		COMMISSION RULINGS; 2006-030 – Commission vs. (Tyler Doe,) Salesperson Stipulation and Consent Order. License censured; plus an additional six (6) hours of continuing education with three (3) hours in the area of license law and (3) hours in the area of agency, all to be completed by September 12, 2006. [Violated Neb. Rev. Stat. 76-2418 (1) A licensee representing a buyer or tenant as a buyer's tenant's agent shall be a limited agent with the	

following duties and obligations: (b) To exercise reasonable skill and care for the client; (c) To promote the interest of the client with the utmost good faith, loyalty, and fidelity, including: (ii) Presenting all written offers to and from the client in a timely manner regardless of whether the client is already a party to a contract to purchase property or is already a party to a contract or a letter of intent to lease. Doe failed to present an Offer in a timely manner; Neb. Rev. Stat 76-2422 (4) Before engaging in any of the activities enumerated in subdivision (2) of section 81-885.01, a designated broker intending to act as a dual agent shall obtain the written consent of the seller and buyer or landlord and tenant permitting the designated broker to serve as a dual agent. The consent shall include a licensee's duties and responsibilities specified in section 76-2419. The requirements of this subsection are met as to a seller or landlord if the written agreement entered into with the seller or landlord complies with this subsection. The requirement of this subsection are met as to a buyer or tenant if a consent or buyer's or tenant's agency agreement is signed by a potential buyer or tenant which complies with this subsection. The consent of the buyer or tenant does not need to refer to a specific property and may refer generally to all properties for which the buyer's or tenant's agent may also be acting as a seller's or landlord's agent and would be a dual agent. If licensee is acting as a dual agent with regard to a specific

property, the seller and buyer or landlord and tenant shall confirm in writing the dual-agency status and the party or parties responsible for paying any compensation prior to or at the time a contract to purchase a property or a lease or letter of intent to lease is entered into for the specific property. Doe failed to have the seller sign a Consent to dual Agency Agreement until February 3, 2006, which was the day following acceptance of Offer by the seller; and Neb. Rev. Stat. 81-885.24 (29) Demonstrating negligence, incompetency, or unworthiness to act as a broker, associate broker, or salesperson. Doe failed to present an Offer to the seller in a timely manner; Doe inaccurately disclosed to a buyer he was acting as limited Buyer's Agent when he was actually acting as a limited Seller's Agent; and Doe failed to have the seller sign the Consent To Dual Agency Agreement until February 3, 2006, which was the day following acceptance of the Offer. 6.14.2006

**RESEARCH:** Neb. Stat. 76-2421 in License Law Packet. Neb. Stat. 76-2418, 76-2422, 81-885.01, 76-2419, 81-885.24.

**IDENTIFY:** Salesperson error(s).

**DEMONSTRATE:** Learners to demonstrate how they would recommend resolving these violations.

**DISCUSS** as Large Group.

20 min	ACTIVITY	ACTIVITY:
		24 QUESTIONS!
		Things you will need; Poster paper or post-it paper. Prepare GIANT flash cards with 24 trivia questions about Article 24 prior to instruction.
		This is your turn to be creative!
		<ul> <li>Split learners into two groups.</li> <li>Hold a card up, reading the question out loud to the first group giving them 90 seconds to answer. IF they cannot answer or answer incorrectly group two gets the opportunity to answer.</li> <li>Alternate each question with each group, keeping score for each group.</li> <li>The winning group gets a prize.</li> </ul>
15 min	SPEED QUESTIONS	ACTIVITY:
	(PPT 208)	<ol> <li>The prime obligation of an agent to the principal is;</li> <li>a. A successful closing.</li> </ol>
	(PG 107)	b. Advertising.

- c. Loyalty.
- d. Financial
- 2) The best example of a fiduciary relationship is that relationship which exist between;
  - a. Broker and banker.
  - b. Broker and customer.
  - c. Broker and NEOC.
  - d. Broker and client.
- 3) The person who makes the decision to create an agency relationship is the;
  - a. Seller's agent.
  - b. Buyer's agent.
  - c. Broker's agent.
  - d. Principle.
- 4) Dual Agency is defined as;
  - a. A limited agent, who with the written informed consent of ALL parties may represent both sides of a transaction.
  - b. An agent who has to negotiate against another agent during a transaction.
  - c. A single limited agent with obligations to one party of the transaction.
  - d. Agent who represents only buyers during a transaction.
- 5) An Agency Disclosure;
  - a. Should only be used when writing a contract.
  - b. Should not be used by property managers.
  - c. Should not be used by builder representatives.
  - d. None of the above.

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D CLIENT	_C AGENCY RELATIONSHIP
F DUAL AGENT	G BUYER'S LIMITED AGENT
E CUSTOMER	J LICENSEE
H PRINCIPAL	_I LIMITED SELLER'S AGENT
B ADVERSE MATERIAL FACT	A REAL PROPERTY

- A) Land and whatever, by nature or artificial annexation, is a part of it.
- B) A fact which can affect desirability or value of a property.
- C) A relationship created between a designated broker and his licensees affiliated with a client.
- D) A buyer or a seller who has entered into a brokerage relationship with a licensee.
- E) Buyer or seller in a real estate transaction who is not entered into a brokerage relationship with a licensee.
- F) A limited agent, who can represent both parties with the written informed consent of ALL parties.
- G) A single limited agent with the duties and obligations to only the buyer.
- H) A person authorizing an agent to represent them.
- I) A limited agent with the duties and obligations to only the seller.
- J) An all-inclusive term meaning designated broker, an associate broker or salesperson.

# **MODULE 10:** MAKING SENSE OF IT ALL

Objectives:

# **Violations**

Continuing Education

Seller Property Disclosures

Other Statuatory References

• SID's, Homesteads & more.

# Preparing for the Exam

• Q&A.

**INSTRUCTORS YOU WILL NEED:** A Nebraska License Law Packet for this 30 Hour Pre-License Course. It should include a copy of the "NEBRASKA CANDIDATE HANDBOOK."

If students do NOT already have a packet, they may go to the NREC website; <a href="www.nrec.ne.gov">www.nrec.ne.gov</a> to get one. NOTE: Final exam will be prepared by each independent school and submitted to NREC. Some schools may choose an electronic exam per NREC guidelines. (PPT209-210)

# MODULE 10: "Making Sense of IT ALL"

Time	Topic	Lecture & Activities
5 Min	Introduction	DISCUSS: What module will include. INSTRUCT LEARNERS TO FOLLOW ALONG, HIGHLIGHTING EACH STATUTE. Module will include loose ends & exam.
10 min	E&O	LECTURE:
	(PPT 211)	81-885.55. Errors and omissions insurance; commission; duties; certificate of coverage; required; when; group plan
	(PG 109)	<ul> <li>unavailable at a reasonable premium; effect.</li> <li>ALL ACTIVE licensees must carry E&amp;O (Errors and Omissions) Insurance.</li> <li>NREC will set minimum standards of coverage; minimum policy coverage, permissible deductibles, and permissible exemptions.</li> <li>Providers for E&amp;O will be given the opportunity to bid recommended coverage.</li> <li>NREC will make coverage available to ALL licensees through their recommended provider, with no right on the part of the insurance provider to cancel coverage.</li> </ul>
		NREC must notify licensees of required terms and conditions for E&O at least 30 days prior to their renewal

		<ul> <li>date of November 30.</li> <li>NREC premiums cannot exceed \$500 per year, if it exceeds that amount coverage requirements may be waived.</li> <li>Licensees can find their own provider as long as it meets the minimum standards of NREC policy guidelines.</li> <li>Licensees MUST provide NREC with a certification of coverage form prior to the renewal deadline of November 30 of each renewal year.</li> <li>Licensees who do not need to renew in the current year must provide certification of coverage prior to December 31.</li> </ul>
15 min	Continuing Education (PPT 212-215)	81-885.49 Continuing education; purpose THROUGH 81-885.54 Continuing education; rules and regulations.
	(PG 110)	<ul> <li>In each two year period, every licensee shall complete twelve hours of approved Continuing Education activities and six hours of Broker-Approved Training."</li> <li>What does that mean to a new licensee? See PPT.</li> <li>***EXPLAIN to students NO CE during first year of license, then 2 year renewal begins.</li> </ul>

30 min	SELLER PROPERTY CONDITION DISCLOSURE	Lecture and read; 76-2,120. Written disclosure statement required, when; contents; delivery; liability; noncompliance; effect; State Real
	STATEMENT	Estate Commission; rules and regulations.
	(PPT 216)	<ul> <li>Law applies to ALL residential properties located in the State of Nebraska consisting of one to four units.</li> <li>Sellers of residential property listed MUST fill out a Seller Condition Property Disclosure Statement. The agreement must be filled out, completed and signed by Seller(s).</li> <li>Seller Property Disclosure must be given to the potential</li> </ul>
		<ul> <li>buyer on or before the effective date of a Purchase</li> <li>Agreement.</li> <li>Seller Property Disclosure should include;</li> </ul>
		<ul> <li>Legal description and address of property.</li> <li>Statement that this was the properties condition on the date the disclosure was SIGNED by the Seller(s).</li> <li>It is not a warranty, but merely a disclosure of what the seller believes to be true in regards to the properties condition.</li> </ul>
		<ul> <li>It is not to be replaced for an inspection or warranty. However, the information should be considered reliable to the purchaser.</li> <li>Agents can provide copies of the disclosure to anyone interested in purchasing the property.</li> </ul>

 Information is a representation made by the Seller(s) NOT the agent, and is not considered to be any part of the contract between the seller and the purchaser.

READ: 76-2, 120 (4), (5), & (6) out loud in class. You may want to rotate each paragraph in a large group.

#### LECTURE:

- Any updates which need to be made MUST be made before effective date of Purchase Agreement, closing.
- Purchaser must acknowledge each receipt of update in writing.
- The Seller(s) and/or agent have no liability for any error, inaccuracy or omission of information in the disclosure statement if they did NOT have any personal knowledge of the condition.
- Agents are not required to verify accuracy or completeness of any disclosure in the statement.
   HOWEVER, it does not limit the duties and obligation of the agents. FIND & READ section 76-2418.

## **ACTIVITY:**

ACCESS INFORMATION using smart phones or other electronic devices;

**NREC Website** 

		http://www.nrec.ne.gov/licensing-forms/formlist.html#Form5 DEMONSTRATE: Use of form.  REMIND LEARNERS: DO NOT FILL OUT SPDC FOR CLIENTS!!!!!
30 min	OTHER STATUTORY REFERENCES: (PPT 217-223) (PG 111)	SMALL GROUP ACTIVITY; Divide learners into small groups to create a short 3-5 minute presentation on the following topics to be delivered in a large group setting;  SID  Smoke Detectors  Sale of Trailers  Homesteads  Statute of Frauds  1980 Time Share Act  Dual Contracts  Appealing Commission Decisions  Recognition of Acknowledgements  Real Estate Closing Agents
15 min	BREAK	
30 min	OTHER STATUTORY REFERENCES:	<ul> <li>SMALL GROUP ACTIVITY PRESENTATIONS</li> <li>SID</li> <li>Smoke Detectors</li> <li>Sale of Trailers</li> </ul>

		<ul> <li>Homesteads</li> <li>Statue of Frauds</li> <li>1980 Time Share Act</li> <li>Dual Contracts</li> <li>Appealing Commission Decisions</li> </ul>	
		LARGE GROUP DISCUSSION: Any "Other Statutory References"	
10 min	Preparing For The Real Estate Exam (PPT 224-225)	<ul> <li>REPEAT INFORMATION: <ul> <li>Tips for proceeding through the application, provided by the NREC.</li> <li>Real Estate Licensing information, provided by the NREC.</li> </ul> </li> <li>MAKE SURE ALL STUDENTS UNDERSTAND HOW TO APPLY FOR EXAM AND WHAT THEY SHOULD EXPECT.</li> </ul>	
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60 min	QUIZ over Nebraska License Law	ASSESS Learning; QUIZ over Nebraska Specific License Law.	
	(PPT 226)	NOTE: Final exam will be prepared by each independent school and approved by NREC. Some schools may choose an electronic exam per NREC guidelines.	
		Multiple Choice may be used from Speed Questions.	